

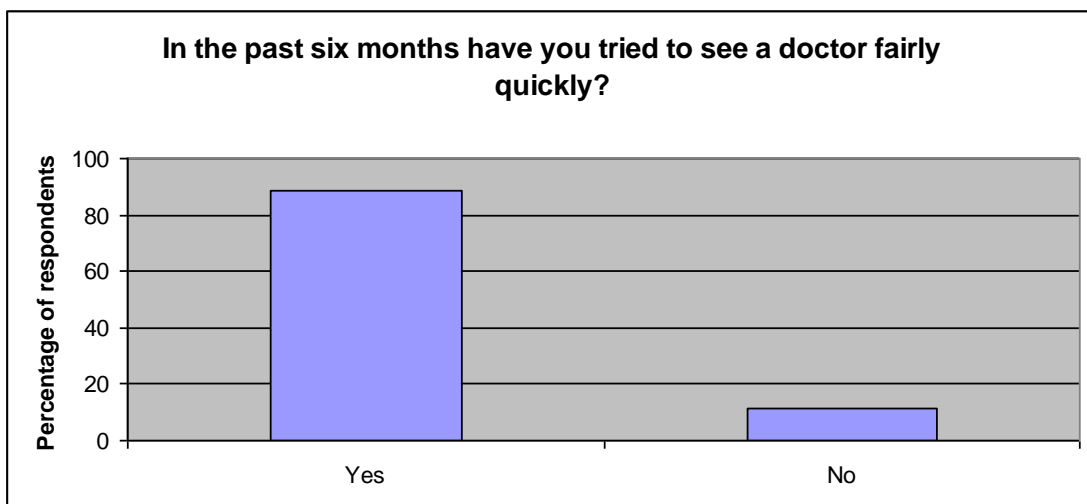
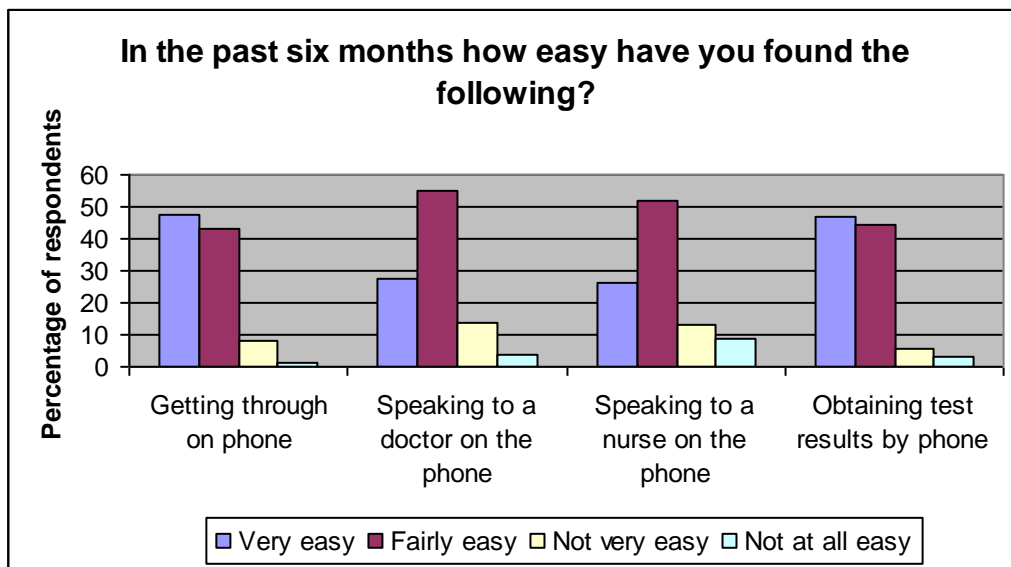
Drs A M Lewis & R M Patel

Patient Survey 2012-13

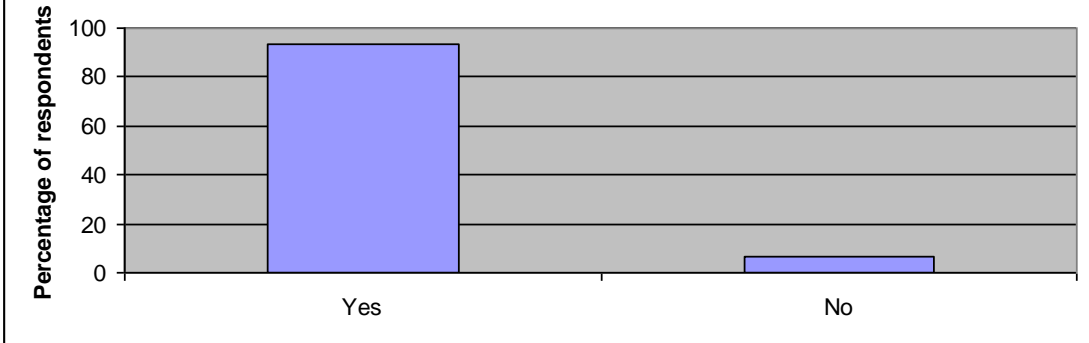
Introduction:

The survey questions from 2011-12 were modified slightly on the advice of the Patient Participation Group. One hundred surveys were given to patients attending during the survey week in early October. Ninety-seven surveys were returned.

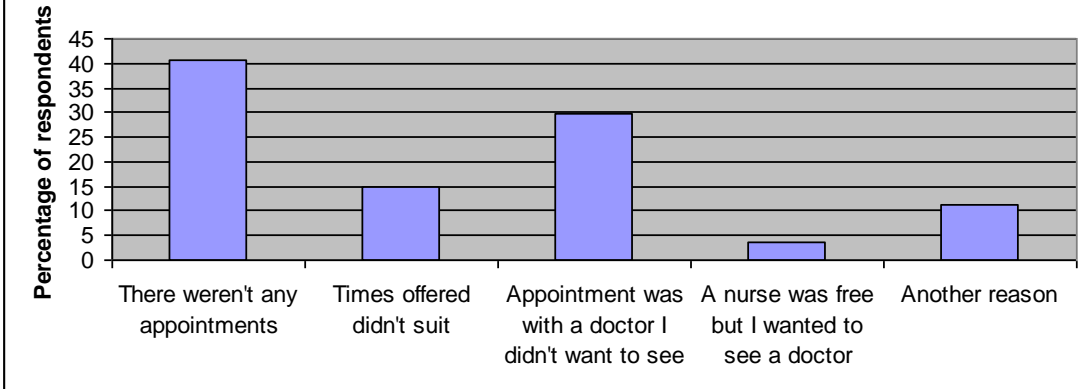
Survey:



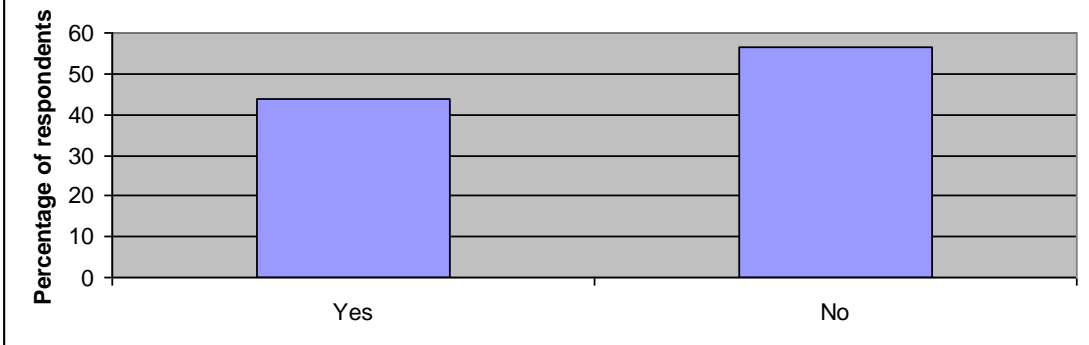
**Think about the last time you tried to see a doctor fairly quickly.
Were you able to see a doctor on the same day or in the next
two weekdays that the Health Centre was open?**



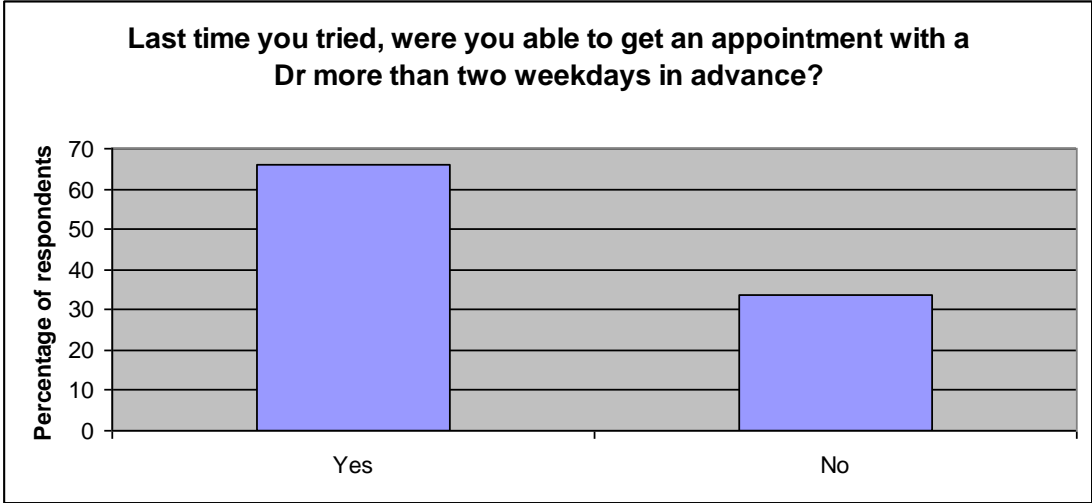
**If you weren't able to be seen during the next two weekdays
that the GP or health centre was open, why was that?**



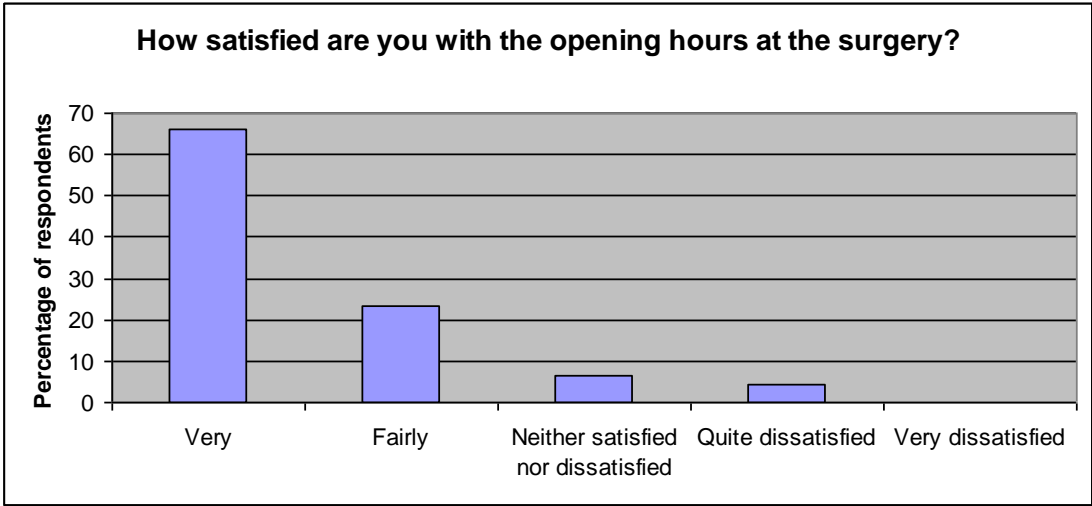
**In the past six months, have you tried to book ahead for an
appointment with a doctor? By booking ahead we mean
booking an appointment more than two weekdays in advance.**



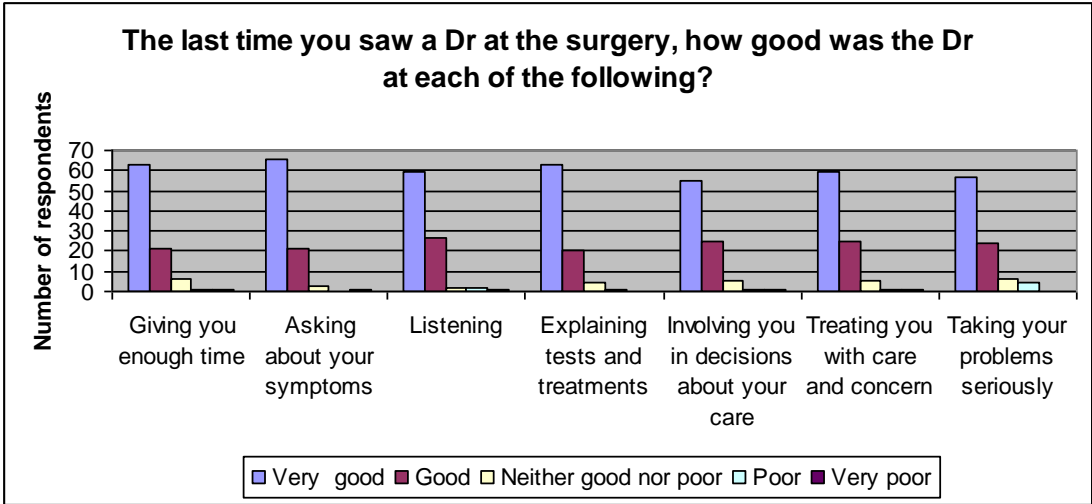
Last time you tried, were you able to get an appointment with a Dr more than two weekdays in advance?

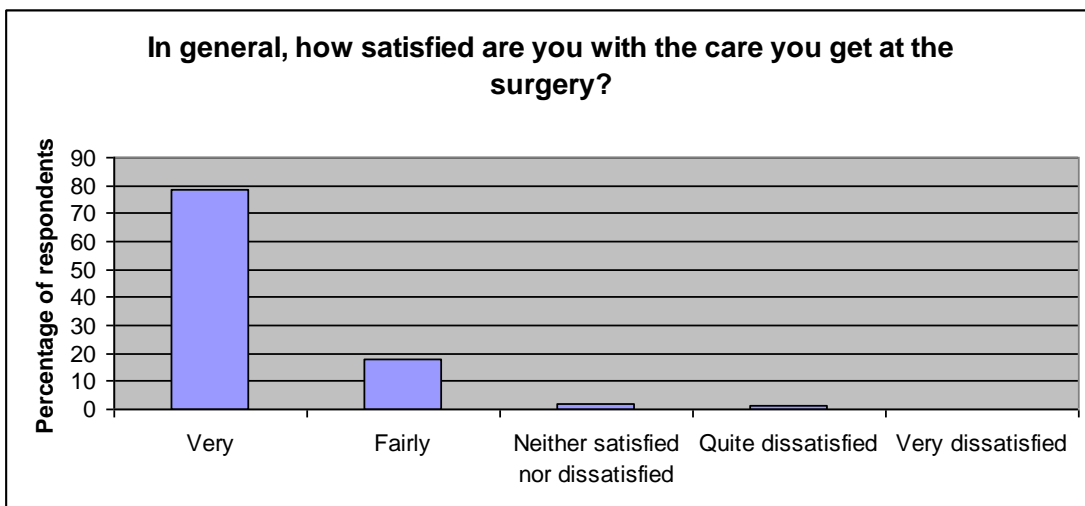
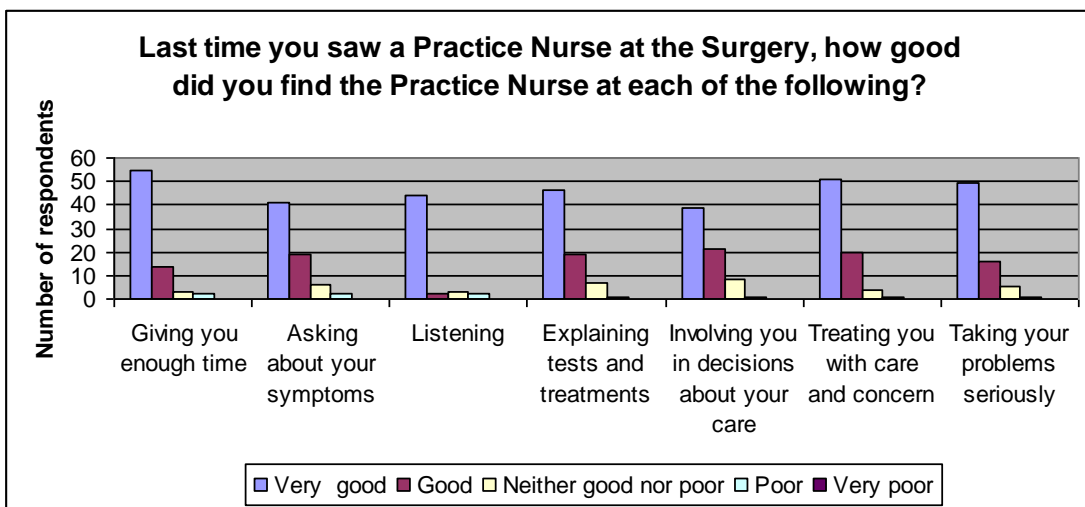


How satisfied are you with the opening hours at the surgery?



The last time you saw a Dr at the surgery, how good was the Dr at each of the following?





Would you recommend the Surgery to someone who has just moved to your local area?

