January 2021

Happy New Year to all our patients.

As you know Riversdale is heavily involved with the covid vaccination and booster programme along with our partner surgeries.  We are also suffering with some staff shortages as more and more of our staff are developing covid, or having to self-isolate as others in their families develop the disease.

Please bear with us at this extremely busy time, and be kind to our staff even if you have experienced a wait on the telephone lines.  We are doing our best, under very trying circumstances, to continue to offer you the very best service we can do.  Please continue to be in touch with us if you have health concerns and we will deal with them as appropriately and quickly as we can.  If you have access to a computer, please send us an e-consult form which will ease pressure on the phone lines.  If you can consult with a pharmacist for minor ailments, or indeed, practice self-help then please do so.  But we are still seeing patients face to face once an appropriate assessment has been made of the clinical need, and if you need to come to the Surgery to see a GP or nurse you will be invited to do so.

Please take care of yourselves, and take all the safeguards you can.

Sincerely

The Partners

Riversdale Surgery