

If you think your condition may be a life-threatening emergency call 999

If you require emergency treatment for a potentially life-threatening condition you should dial **999** and ask for the ambulance service. The following conditions are considered potentially life-threatening:

Chest Pain
Loss of Consciousness
Breathing Difficulties
Severe loss of blood

Otherwise contact the out of hours service via your normal surgery number or attend the Swadlincote NHS Walk-in Centre

If you only require health information should contact NHS Direct on 0845 4647

Your local pharmacy will also be able to give you advice and offer a range of over the counter medications.

Can you read this without any problems?

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Можете ли вы свободно прочитать данный текст?

Consegue ler isto sem qualquer problema?

هل يمكنك أن تقرأ هذه بدون أي مشكلة؟

¿Puede usted leer esto sin problema?

Da li ovo možete čitati bez problema?

क्या आप इसे बिना किसी समस्या के साथ पढ़ सकते हैं ?

کیا آپ اس تحریر کو آسانی سے پڑھ سکتے/سکتی ہیں؟

對讀這個你有什麼困難嗎？

对读这个你有什么困难吗？

Czy potrafi Pan/i to bez trudności przeczytać?

Riesce a leggere questo senza problemi?



01246 514307



communications@derbyshirecountypct.nhs.uk

Patient Advice and Liaison Service (PALS)



We provide confidential advice and support, helping you to sort out any concerns you may have about the care provided by the NHS and guiding you through the different services available. PALS can give information and help you get the best from your care. Contact PALS:

Derbyshire County PCT 0800 783 7279

This service is provided by Derbyshire Health United 08444 122239

Derbyshire County 
Primary Care Trust

Swadlincote NHS Out of Hours Walk-in Centre



A guide to urgent health-care in Swadlincote when your GP surgery is closed

Opening Hours

Monday to Friday:
06.30pm to 10.00pm

Sat, Sun & Bank. Hols:
09.00am to 10.30pm

Contacting the service

Contacting the service is easy:

By phone - dial your normal surgery number

Or

Just walk-in to the centre - no appointment needed.

If you phone you will speak to someone who will be able to help you decide the best course of action for your particular problem.

They will be able to help you decide if you need to attend a centre to be treated or if you can manage your condition at home.

They will be able to make an appointment for you at the Swadlincote NHS Walk-in Centre which will mean you will be seen promptly.

If you decide to go directly to the Swadlincote NHS Walk-in Centre you will be assessed by a clinician who will administer treatment as appropriate to your condition.

What sort of conditions can be treated at the Centre?

Go to the centre for:

- **Minor Injuries**
such as cuts, bruises, minor burns and scalds, minor head injuries
- **Medical Conditions**
of the type normally dealt with by your GP
- **Emergency Contraception**

Do not go to the centre for:

- **Repeat Prescriptions**
- **Dental problems**
- **Mental health problems.**

If you contact the service by phone they will be able to advise you where these problems can be treated.

Location of the Swadlincote NHS Out of Hours Walk-in Centre

The Centre is based at:

Swadlincote Health Centre
Civic Way, Swadlincote
DE11 0AE

Car Parking is free.

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