

Newbold Surgery Patient Participation Group

Minutes of the meeting 4th September 2014

Present were Rachael Carrington, Practice Manager, Dr Santos D'Souza, GP Partner, Dr Martin Bradley, GP Partner, Sister Debbie Dyson, Nurse Manager, Peter Bestwick, Chairman, Sue Jenkinson, Secretary, Stephanie Slone, Treasurer, David Jackman, Robert Goodwin, Sue Goodwin, Pauline Sissons, Barrie Shelbourne, Margaret Thompson, Kay Baker and Robert Armstrong.

Apologies were received from Sheila Hand, Charmaine Saunders, Kathryn Evans, Dianne McCullum and Trudy Allen.

The meeting was opened by Peter Bestwick. Introductions were made and apologies given. A special welcome was made to our new member Rob Armstrong.

Dr D'Souza introduced himself to the group and explained that in addition to his work at Newbold as a GP partner, he is currently representing the Practice as part of the CCG's Primary Care Development Group looking at the future of services in the area. He explained to the group how the Basket of Services currently operates and how changes are likely in the near future due to new legislation forcing CCGs to offer services out for tender. What does this mean for patients? Patients may be forced to go elsewhere for certain services that are currently available at the Surgery. Dr D'Souza went on to explain that services would be split into 2 categories. Category 1 services would be sensible to remain in GP Practices however Category 2 services could be offered elsewhere. The Primary Care Development Group has been asked to canvas opinion from PPGs. Dr Bradley explained the history behind enhanced services and Patients asked questions and expressed concerns. The response was unanimous that our PPG members believed wherever possible services should remain in practice to offer the patient a thorough service, local to home with clinicians and surroundings they are comfortable with.

Judith Brown (Relationship Manager) from Derbyshire Health United gave a presentation to the group about the 111 and Out of Hours Services.

Members were given an information pack and Judith went on to discuss how far the services Derbyshire Health United provides have improved since they first began. This was interesting to all as the Practice staff were not aware of the extent of the services DHU provide.

Areas covered were:

- Process of vetting calls, pathways followed and progression of the call
- 120 staff members in call centre who have all sat a 4 week course and examination to get licenced to work for DHU
- Walk in Centres
- Prison Care
- Out of Hours District Nursing Care
- Out of Hours advice and Face to Face consultations
- Integrated Care
- High number of prescription requests
- Extensive regulations for patients who do not attend

Sister Debbie Dyson spoke to the group regarding this year's Flu Campaign. The date of the first Clinic is Wednesday 17th October for the over 65s. With the success of last year's social event, we have agreed to hold a similar event this year. As this year's clinic coincides with the MacMillan Coffee Morning Campaign it was agreed that any funds from this year's clinic would be split between the MacMillan Charity and PPG funds.

Volunteers for the clinic were Sue and Bob Goodwin, David Jackman, Barrie Shelbourne, Peter Bestwick, Pauline Sissons, Sheila Hand and husband, Kathryn Evans, Alan Wood and Sue Jenkinson. It was agreed that a cake, book and toy stall would be manned along with tea, coffee and cakes.

A.O.B

- There was nothing in the Suggestion Box.
- Sue asked members if they could take over the taking of the minutes temporarily as her eyesight has deteriorated. There were no volunteers therefore Rachael will accommodate this task for now. Please note, she will not be as efficient as Sue due to work commitments.
- Rachael informed the group that sadly Dr Ann Gedge one of the GP Partners is leaving the Practice.
- A request was made for the hedges to be trimmed at the entrance to the Car Park

Peter closed the meeting. The date and time of the next meeting is 6.30pm on Thursday 23rd October followed by our Pre Christmas meeting on Thursday 11th December.