

Friarwood Surgery PPG Meeting 26th November 2013

Present: Kevin Duggan – Practice Manager, Liz de Dombal G.P. Ann Jones, Brian Chappell, Gordon Mullis, Jeff Allinson, Betty Bridden, Mike Skidmore, Janet Hardisty, Anne Tollick, John Nye.

Apologies: Ian Thompson, Sonia Atkin, Paul Windeatt.

Care Closer 2 Home Project: Tracy Hindle – Project Manager came to talk to the group. She gave an overview on the case for change. There is an ageing population, things had been done in the past for patients but had been done piecemeal. This is a bigger full scale change for greater impact.

Care closer to home will deal with the 80+ age range, the elderly, frail and long term conditions.

There needs to be a more efficient use of money. Right treatment, right place, right time. The key objective is that patients are managed at or as near to home as possible.

Tracy gave us many aims and objectives that her group have. She will come back in a years' time to discuss with us again. The group thanked her for her visit.

Minutes: These were approved and seconded by Gordon and Betty. **Surgery Updates:** The car park barriers have been vandalised so frequently that Kevin is looking to have magnetic locks fitted.

There is a new Nurse Practitioner Michelle Nash. Things seem to be going well.

Dr. Kirby leaves on Friday. As yet he has not been replaced.

Kevin mentioned the surgery Patient questionnaire and asked for volunteers.

Any Other Business: John asked to fill in the CCG questionnaire and hand it in to the surgery.

The next meeting will be on Tuesday 28th January 2014 at 6.30pm.