

Clarkson Suite GP Surgery questionnaire

Q1. When did you last see a Doctor at the GP Surgery?

In the past 3 months	0
Between 3 and 6 months ago	0
More than 6 months ago	0
I have never been seen at my present GP or Health Centre	0

Q2. Are you aware as a practice we offer emergency appointments that are bookable on the day?

Yes No Don't Know

We allocate slots for emergency which are bookable on the day; patients can ring from 8am to access these.

Q3. a) Are you aware as a practice we offer the following services at this surgery? (Please tick all that apply)

<input type="checkbox"/> Diabetes	<input type="checkbox"/> Sexual Health support (Pregnancy Testing etc)	<input type="checkbox"/> Learning Disabilities
<input type="checkbox"/> Phlebotomy (Blood test)	<input type="checkbox"/> Stop Smoking	<input type="checkbox"/> Dementia
<input type="checkbox"/> COPD	<input type="checkbox"/> Coronary Heart Disease	<input type="checkbox"/> Stroke
<input type="checkbox"/> Asthma	<input type="checkbox"/> Contraception Clinic	<input type="checkbox"/> Annual Health Checks
<input type="checkbox"/> Depression	<input type="checkbox"/> Epilepsy	<input type="checkbox"/> Travel Injection
<input type="checkbox"/> Ear Syringe	<input type="checkbox"/> Anti-Natal/Post Natal clinic	<input type="checkbox"/> Smears
<input type="checkbox"/> Cardiovascular Disease	<input type="checkbox"/> Wound Dressing/ Suture Removal	<input type="checkbox"/> Not aware of any

b) If you were not aware of any services, please advise how we can market these more to the wider practice population ?

c) Are you aware many of the services the practice offers can be carried out by our Practice Nurse?

Yes No Don't Know

d) Would you like to know what services the Practice Nurse can offer?

Q4. Would you like the surgery to offer drop in sessions from Health trainers

Yes No Don't Know

Q5. Generally how easy is it for you to access appointments to see your GP, Nurse?

Did you know in the month of sept, 104 appoints were wasted by patients failing to attend or cancel

Q6. Are you aware that you can manage your appointments, book, and cancel on the internet through our practice website?

Yes No Don't Know

You can visit our practice website on www.drahmadpractice.co.uk for further details.

Q7. Are you interested in registering with our website or would like further information?

Yes No Don't Know

Q8. Would you like to find out how you can get involved in your practice?

Yes No Don't Know

(Optional)

Recently we have established a Patient Participation Group (PPG), where patients come together and discuss service improvement, if you would like further information regarding this, please provide contact details.

Name.....

Address.....

Postcode.....

Tel Number.....Email.....

Did you know you can now leave your opinions/suggestions and views about your surgery on the national NHS Choices website, the website address is <http://www.nhs.uk>. Once you are on the site, on the search panel type **Clarkson Suite**, this will take you on our practice details, where you can leave your comments.

Thank you for your valuable time with the survey,
