

How to register to use the NHS APP on your phone.

Download the NHS App, and install it.

The app will ask you to register for NHS services- this has to be done before you can use the NHS App.

Complete the registration process by entering your email address details – It will also ask you for a password. This password will be used to log into the NHS app on your phone later – or you can choose to log in to the app using fingerprint or facial recognition if your phone supports this method.

Once you have registered you now can begin the process of setting up the NHS APP.

The NHS app allows for two methods of registering, one which is using **Photo ID** and also scanning in something with your photo such as a driving licence or a passport. This does work but is very much a detail process and not easy for the average phone user.

The second option is to use the **surgery method** whereby the surgery gives you the **3 items** required to verify your identity and ensure that you have completed the process.

To access this process, select “**no I do not want to use photo id...**” to setup the NHS app.

Once you click this option it will ask you if you have the three important answers to the following questions:

1. The Organisational code
2. Account ID
3. Passphrase

If you don't have these at hand at this stage you can close the registration process and start it again once you have the details.

The details can be obtained any time from the surgery.

Please note the details to register will only be passed to the named patient and to collect them we will need to see some form of ID such as a driving licence or passport. This is to ensure that only you as the named patient are given the information to access the medical records.