

# Scarborough Medical Group

## Autumn Newsletter



Scarborough Medical Group  
Contact details:

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### Hello, Goodbye and Congratulations !!

- ◆ We welcome Maria Fiorillo to the SMG Management team as our new Data Quality Manager due to Ameer Ash-Wood moving roles to Patient Support Team Manager.
- ◆ In our Dispensary we sadly said Goodbye to Charmaine who has moved on to a new career and we welcome Tammy Stewart to Dispensary as our trainee dispenser. Tammy has moved over from South Cliff which then left the prescription clerk role for which Louise Wilson has transferred from Danes Dyke Reception to begin this role. I hope you will join us in wishing Maria, Ameer, Tammy and Louise a massive welcome and good luck in their new roles.

### Flu



Its that time again!

Please ask our reception team, see our website or follow us on Facebook for dates and times.

### What's the difference?

#### COLD

Makes you feel unwell, but you're OK to carry on as normal (for example, go to work).

#### FLU

Makes you feel exhausted and too unwell to carry on as normal.



### Dates for Your Diary

The Practice will be closed for Protected Time for Learning on:

Tuesday 8th October 12.30pm - 6.30pm

Wednesday 23rd October 12.30pm - 6.30pm

Thursday 14th November 12.30pm - 6.30pm

Wednesday 29th January 12.30pm - 6.30pm

## Online Access

We all use the internet more often for daily life. We do our shopping and banking online – did you know that now you can manage more aspects of your healthcare online?

There is even an 'App' that you can download on your mobile phone which is very easy to use!

If you register for Online Services you can apply to:

- ⇒ Book a GP appointment
- ⇒ Order repeat medication
- ⇒ View some test results
- ⇒ Check out your childhood immunisations
- ⇒ View part of your medical records

Please see our website for more information on how to register for Online Services



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## SMG Fact

In just 5 days Danes Dyke alone answered 1406 telephone calls.

## Are You are carer?

If the answer is 'yes' please make us aware. There is help out there for you and we can point you in the right direction.

## Have you looked at the NHS Choices website recently?

It's full of useful information that is patient orientated and easy to use.

You can find out how to give blood, register as an organ donor, there is an A-Z of illnesses which includes symptom checker and a guide to medicines. Take a look here...

**NHS choices**  
[www.nhs.uk](http://www.nhs.uk)

Wishing all our patients a lovely Autumn and remember to keep warm and safe in the coming colder months .

Kind Regards,

The Team at SMG

