

PRESS RELEASE – January 5, 2021

Unity Healthcare invites feedback on ongoing changes, including final closure of its Camps Road branch surgery in the Christmas Maltings building.

Many changes have happened since the Suffolk GP Federation took on the management of Christmas Maltings and Clements Practice, Haverhill, in April 2017, including changing its name to Unity Healthcare.

The practice has also launched a new website, and prior to the outbreak of the Covid-19 pandemic it was praised for having conducted more online consultations via eConsult than any other surgery in the UK.

As part of its ongoing plans and to improve services for all patients, Unity is looking to permanently close its Camps Road branch surgery in the Christmas Maltings building, as agreed by the NHS West Suffolk Clinical Commissioning Group (WSCCG) in 2017.

Dr David Brandon, Clinical Lead GP, said: “We would like to thank our patients for working collaboratively with us to engage with eConsult, our new demand-led booking and consultation system, since its introduction in December 2019.

“The pace of change at the practice has been relentless during the past few years, and both I and the dedicated and talented team that work with me appreciate the many words of kindness and positivity that have been sent our way by our local community.

“During January 2021 we would like to engage with our patients and the local community, to hear their views about the changes we have made, our plans for the future and our proposal to close Camps Road branch surgery.

“All feedback received during this period will be used to help support the decision-making process for shaping the future of Unity Healthcare.”

The public engagement period will run between January 5 and 29, 2021. Further information, including an online survey with a ‘comments and suggestions’ section, is available via Unity’s website: www.unityhealthhaverhill.org.uk

A limited number of printed information sheets and surveys are available at the Clements surgery reception for anyone without internet access.

For more information please email: info@suffolkgp.co.uk or wscgg.unityhealthcare@nhs.net.

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