



DENTON PARK NEWS

The post lockdown edition

Over the lockdown the staff at DPMG recorded a video thanking key workers, patients, nhs workers, and pharmacy staff for all their hard work and understanding over a very difficult period.

Our video was viewed over **8,500** times online!! The response we received was overwhelming and we had great fun filming.

Head onto our Facebook page to watch it.

On Tuesday 23th June we held a DPMG bake off at lunch time to raise money for Alzheimer's Society. Even with social distancing and some staff members working from home we still raised £30!



Check out our surgery window when passing, we love the rainbows and they've really brightened up the shopping centre during lockdown.

Thanks to all who've taken the time to make them!



Contact details:

Surgery Tel: 2295800
District Nurses: 2823664
Podiatry Tel: 2823334



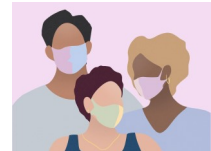
Guess who's back?!

In February we welcomed our fabulous receptionist Deborah back to surgery. She's been away looking after her family and family business but she's back! Deb is excellent at her job and is very popular with the patient and keeps us all laughing in the office.

As the Coronavirus pandemic is easing and restrictions are starting to be lifted I just wanted to say a few words to let you know what's happening at the surgery. Its really important that we stay vigilant and follow all the government and NHS guidelines to prevent a second wave and in particular to protect our most vulnerable patients. This means we need to follow the social distancing rules in all areas of the surgery.

All the clinical staff are wearing full PPE equipment (apron, masks, visors and gloves) for all direct patient contact. All the consulting rooms and any equipment used has to be cleaned after every patient. This means that every appointment takes longer than usual. We also

Please wear a face covering when coming into the surgery unless you are unable to due to a medical condition.



A Letter from Dr Owens

need to ensure we can keep social distancing at reception in the waiting area. This means we can only have a few patients in the surgery at any one time.

As a result we cannot yet go back to our normal way of operating. Please be reassured that we are still here and available for you as we always have been, just not always face to face in the surgery . We are offering telephone appointments (or video consultations where needed)

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including some early morning slots for workers. These are booked every 10 minutes throughout the day for both GPs and our nursing team. If after you have spoken to the doctor or nurse there is a reason why we need to see you in person to examine you or

to take blood tests for example you will be given an appointment. Appointments will be staggered throughout the day so the waiting room remains uncrowded and no-one has to wait too long. Whilst most cases are being assessed by telephone we have the option to arrange video consultations or use photographs when this is necessary. Your doctor or nurse will explain how this is done when they ring you.

Please be aware that telephone surgeries are usually full, If you've been given an appointment please have your phone with you and be ready to answer around the time given. It might be helpful to have a pen and paper available for your appointment. If you miss a call from us and need us to ring you back you may not be able to speak to you straight away as we will be dealing with other patients

Happy Birthday NHS

On July 5th the NHS turned 72 years old! 2020 has been the most challenging year in NHS history. This year, the birthday is an opportunity to recognise, reflect and remember. To recognise the skills, commitment, achievements, compassion and diversity of all our 1.9 million people, across more than 350 different professions.



Repeat Prescriptions

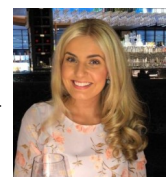
All medication requests must be made over the telephone

It is your responsibility to ensure you do not run out of medication.

It takes 2 working days to process a repeat prescription, please bare this in mind when ordering your script.

Goodbye Georgia!

At the end of July we say goodbye to the lovely Georgia O. After 5 years of hard work and dedication, she's off on a new business venture and will be huge miss here at the surgery.



We wish her all the luck in the world for the future!