

Atkinson Health Centre Practice
Patient Group Meeting Friday 25th April

Present

Mr C
Mr & Mrs I
Mrs S
Mrs D
Emma Harrison – Office Manager
Glennis Walling – Practice Manager

Apologies

Mr E
Miss W
Mrs W
Mr & Mrs D

The minutes of the meeting from the 31st January wereread and agreed as being correct.

We have had no new information on the zebra crossing from the council.

Dr Nna the GP Trainee has now started at the practice, working Monday, Thursday and Friday.

No new information regarding the National data sharing scheme. Caldicot guardian for the locality is Dr David Rogers. We have been advised by the LMC that we are not to opt patients out of scheme unless they consent.

New Building

Emma and Glennis have not had a meeting with the architect since March, they are waiting to hear when the next meeting is. No final plans for the building have been drawn up yet.

Mrs D asked that consideration be taken in the new building for people who have a disability e.g wheel chair access, wider doors, desks at a suitable height, hearing loops and disabledtoilets. Emma will take this information to the next meeting and ask when patient groups can be involved in the process.

Glennis thought it would be a good idea when we get plans for the building if Mrs D could have a look at them and see what she thinks, also when the project needs patient input if Mrs D could be a representative for the practice.

It was also suggested that when we get final plans for the building that they be put up in the reception area, so patients can see what the new building is going to look like and if they have any questions/ideas.

CQC visit

On the 1st May the practice will be having a visit from the CQC. They have said they would meet the patient group if any members are available. Mr D has said she will be able to attend, Mr S also said she will try and attend also. Mr and Mrs D have agreed to meet with the CQC even though they were not present at the meeting.

Any other business

Mr C asked about electronic prescriptions as he has been told by the chemist it will take a week for his prescription to be ready.

Emma explained that when we issue an electronic prescription it is usually takes an hour to get to the chemist. Mr C should speak to chemist to ask why it takes a week at their end.

Mrs I also asked regarding ordering a prescription on the website as she ordered one and she received items that she didn't need, Emma will have a look into and check the website.