

DOUNBY SURGERY
Patient Participation Group (PPG) Meeting
Tuesday 30th March 2021

Present: Lorraine Flett
Lynn Runciman
Annabel Eltome
Christine Northage
Dr Huw Thomas
Hilary Morrell
Erlend Nicolson

Apologies: Pat Shields

1. Welcome

Dr Huw Thomas welcomed everyone to the Zoom meeting. He apologised for not reaching out to the group during the past 12 months.

2. Matters Arising

Not discussed as many of the issues are no longer relevant

3. Practice Update

- GP appointments remain predominantly telephone appointments. The practice provides urgent appointments which can be booked on the day and also routine appointments which can be booked further ahead. If a patient needs to be examined a face to face appointment will be arranged after discussion with a GP.
- The practice is using a link on the website to 'Online Consult' to offer patients an online asthma review. The details submitted are reviewed by a clinician and patients are invited in if required.
- In December, our receptionist Sheila Wylie retired. This post is currently being covered on a temporary basis by Maggie Nicolson; the practice will advertise this soon.
- Helen Clouston recently joined the Practice Nurse team, Karen Leask plans to leave in the summer.
- Dr Rebekah Palmer will return from maternity leave at the beginning of April. She will now be a partner rather than a salaried GP.
- Kathryn Clare has returned to work at the surgery to help with phlebotomy appointments
- Dr Shen Gills is a trainee GP and will be at the practice until November. We also have a medical student, Matthew Maerz, he will be

at the surgery until the end of June. He is part of a new graduate entry medical programme – ScotGEM.

- The phototherapy service is continuing and 3 home phototherapy units are available for patients that find it difficult to attend the practice. This service is available to all patients in Orkney.

4. Patient Fund purchase

Information had been circulated to group members prior to the meeting about an item that the practice team would like to purchase using the patient fund.

<https://www.mediuk.co.uk/products/highlights/mesi-abpi-md>

Following discussion, the purchase of this item was approved by the group.

5. PPG group members

The group discussed ways to attract new members, particularly members that could represent the views of younger people in the community.

6. Date and time of next meeting

The next meeting will be held on Tuesday 25th of May at 11.30am.