**Friends and Family Comments September 17**

RESULTS:

24 Extremely likely

11 Likely

1 Neither likely or unlikely

2 Unlikely

0 Extremely unlikely

* Always good at the surgery – that’s why I’ve stayed for over ten years – Thank you
* Very Good
* Very good service
* Great - Brilliant – Love my Doctor
* Always quick appointments available
* Very Helpful
* The Level of Attention
* Fine – in on time – no waiting
* A very good service
* My Doctor is amazing
* Got appointment straight away
* The GP I saw this time was really nice, reassuring, examined me thorough and had the ability to listen. Something that seems to be lacking in this practice
* App next day. Very efficient and thorough
* Can’t fault this surgery at all. I would give it 100 percent
* Perfect
* The Doctor I saw was called Dr Miller I think. She was very understanding and listened to me and I would definitely say she is my favourite doctor at the surgery
* Don’t use the doctor often, but I cannot fault the service – reception, nurse, doctor - sound
* Quick appointment time
* Dr Jeyam put my mind at rest, returned my call when she said she would and gave me clear, concise advice to help me move forward
* Good service – no waiting
* She does her best – I’ve not been myself for a long time – she does her best
* App straight forward
* A good and efficient Health Care Service
* Helpful
* Always try to accommodate
* The Surgery is very good, but a lot of the times patients are waiting long to see the doctor and you know when they are behind in time to see the next patient because they are typing when listening to you with no eye contact
* Friendly Staff and always easy to get an appointment
* Very Polite – Very Quick
* Helpful
* Dr did not act on my concerns
* I came for medication – not to be told I don’t do things – I’ve now been twice for the same problem and nobody seems to care although the problem is spreading and is clearly visable