Bloomsbury Medical Centre
30 Bloomsbury St, Nechells,
Birmingham,
B7 5BT

Email: Kmadaan@nhs.net

OPENING TIMES

Mon: 9.00am – 1.00pm and 2:00pm - 6:30pm
Tue: 9.00am – 1.00pm and 2:00pm - 6:30pm
Wed: 9.00am – 1.00pm and 2:00pm - 6:30pm
Thu 9:00pm– 1.00pm
Fri: 9.00am – 1.00pm and 2.00pm – 6.30pm
Sat: CLOSED
Sun: CLOSED

TELEPHONE NUMBERS

Emergencies – Badger Mon – Fri 6.30pm - Out of Hours – 0121 766 2100

NHS Emergency advice - 111

Appointments & Prescriptions
0121 359-1539

Fax
0121 663-0803

Practice Website
www.bloomsburysurgerynechells.nhs.uk

PRACTICE STAFF

Management

1. Mr Karan Maadan – Practice Manager

MSc Finance
P.GD Finance
Bachelor in Commerce

2. Marta Kaszynska-Assistant Manager

Medical Receptionist

1. Frances – Medical Receptionist
2. Anisa - Medical Receptionist

Nursing Team

1. Emma Bayley – Practice Nurse

Bachelor of Science with honours in Nursing – November 2014, Coventry University.

Midwife

A community midwife is available every second Wednesday and an appointment can be made at reception

Health Trainer

1. Razia Bhanji -

A health trainer is available onsite every second Thursday of the month from 9.30 – 1.00pm for all your lifestyle advice and appointments can be made at reception.

Interpreter

The services of an interpreter can be arranged for consultations by giving two days' notice

Bloomsbury Medical Centre

PRACTICE LEAFLET

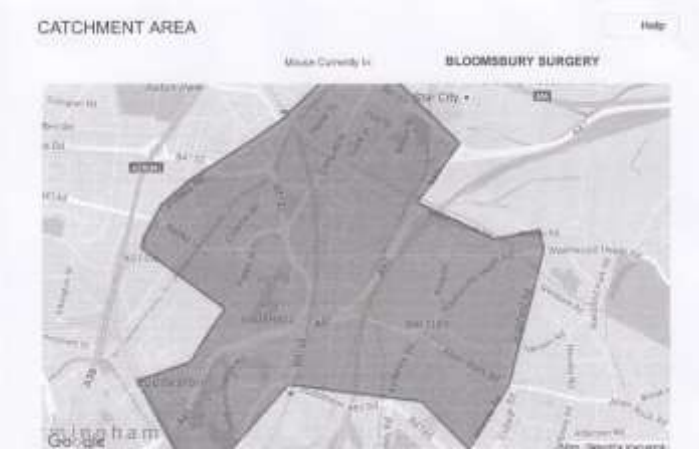
Information for Patients

The Freedom of Information Act gives you the right to request information held by a public sector organisation. Unless there's a good reason, the organisation must provide the information within 20 working days.
Please contact Mr Karan Madaan, Practice Manager.
There may be a charge for this information.

PARTNERS

Dr E.J.McQuillan(Male) MBChB, MRCGP, DRCOG

Practice Catchment Area



APPOINTMENTS

All surgeries are by appointment, and can be made in person or by telephone by ringing 0121-359-1539 after 9am.
Appointments can also be made over the internet by registering for this service.
If you are unable to attend for your appointment please let us know 24 hours prior to you appointment so that we can offer this to another patient. You can also cancel your appointment by texting CANCEL if you receive text message alerts.

URGENT APPOINTMENTS

We will still have urgent appointments each day for the Dr after 11.30 am and 5.30pm each day one Doctor is on Duty for all urgent requests.
(Urgent appointments are not for Repeat Prescriptions, fitness for work certificates or for signing forms. These appointments are emergencies only).

PRACTICE NURSE

We have a Practice Nurse available every day, morning and afternoon who can deal with all minor ailments. These appointments are to be booked in advance.

HOW TO REGISTER AS A PATIENT

If you are new to the area and are requiring registering with Dr.McQuillan who will be your named GP, Please ask at our Reception. If you have your Medical Card then please bring this along with you. Following your registration you will be required to have a new patient check to enable your registration to be fully complete. An appointment will be offered with our practice nurse during your registration.

HOME VISITS

Home visits should only be requested for those who are unable to come to the Surgery because of serious illness and infirmity. They should be requested before 11.00 am if at all possible.
Whenever possible we prefer to see you at the Surgery; if you do not feel well enough to sit in the waiting room we can make alternative arrangements. Requests for visits before 5.00 pm will be taken by the Duty Doctor.

PRESCRIPTIONS

ROUTINE— requests for repeats prescriptions will be dealt with within 24 hours. This can be in-person or by telephoning only if you are a housebound patient. Prescription requests by telephone will not be taken if you are able to come to the surgery. You may also order repeat prescriptions over the internet by registering for this service.
Please nominate your chosen pharmacy so the prescription can be sent directly to that pharmacy. This can be done at reception.

CHAPERONES

All patients are entitled to have a chaperone present for any consultation. Please request this at the time of booking or speak to your GP and a chaperone can be called in.

OUT OF HOURS

If you have an urgent problem when the surgery is closed. Please ring the surgery number and your call will be answered by BADGER who cover out of hours. Please note that when contacting them, your telephone conversation will be recorded.
At any other time use our Emergency Telephone line as mentioned above and follow the instructions given on the answer machine.

Other numbers you can use in an emergency

NHS 111 or
www.nhs.uk/111

DISABLED ACCESS

Disabled toilets through the waiting area

DATA PROTECTION

All information held about patients is completely confidential. The Practice is registered under the Data Protection Act 1984. This Act protects data held on the computer system.

OTHER LEAFLETS AND WEBSITE

You will find a wide variety of Practice Leaflets which will inform you of all the services that we provide for our patients. These include a Patient Charter Leaflets. Our website is www.bloomsburysurgerynechells.nhs.uk

Compliments and Complaints

Please contact the Practice Manger at the Practice, you can also contact via **NHS choices** or leave a feedback/review about the service and we will contact/reply to your suggestion or concern wherever possible. You can also write to the Senior Information Governance & Compliance Manager at the address below.

Birmingham CrossCity CCG
Address
Bartholomew House
142 Hagley Road
Edgbaston
Birmingham
B16 9PA
Email: bhamcrosscity@nhs.net
Telephone: 0121 255 0700
Fax: 0121 682 0090
Email: bhamcrosscity@nhs.net

Patient Advice & Liaison Services (PALS)
Freephone 0800 0304563

(Revised August 2016)