

Statement of purpose

Health and Social Care Act 2008

Part 2

Aims and objectives

Please read the guidance document *Statement of purpose: Guidance for providers*.

Aims and objectives

What are your aims and objectives in providing the regulated activities and locations shown in part 3 of this statement of purpose

Our Aims and Objectives for delivering each of the above regulated activities

- To provide high quality general practice care, with safe and effective services in a friendly, caring and accommodating environment.
- To be committed to the physical & psychological needs of our patients and their families and be aware of their social needs treating everyone fairly.
- To ensure healthcare is accessible to all of our patients in a timely manner, ensuring practice resources are used effectively by our patients.
- To offer holistic care and a patient-centred service, acting with integrity and complete confidentiality.
- To improve communication between the surgery and patients, providing open channels of communication, including education for patients and liaising with the patient participation group.
- To encourage and motivate our skilled work teams and improve awareness of diversity and equality.
- Through ongoing training and learning we aim to offer high standards and evidence based care and to continue the development of the practice, adapting to the changes in modern medical practice.
- To ensure robust Information Governance.
- Treat all patients and staff with respect, dignity and courtesy, in a sensitive manner, valuing each person as an individual

.Our Mission Statement

Our aims are to offer the highest standard of health care and advice to our patients, with the resources available to us

We have a team approach to patient care and endeavour to monitor the service provided to patients, to ensure that it meets current standards of excellence. We are dedicated to ensuring that Practise staff and Doctors are trained to the highest level and to provide a stimulating and rewarding environment in which to work.

Box will expand if completed using a computer