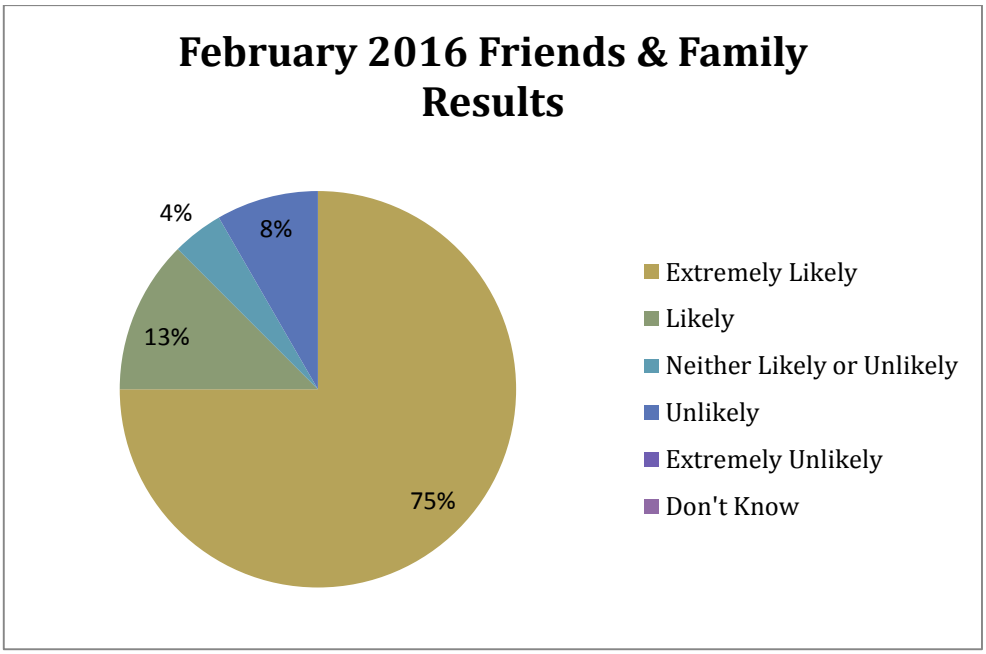
Friends & Family Report February 2016

The friends and family test is an important opportunity for patients to provide feedback on the services that provide their care and treatment.

In February…

88%

of patients who responded said they were 'Likely' or 'Extremely Likely' to recommend Moorland Medical Centre to friends and family if they needed similar care or treatment.



Example of Patient Comments

Always been brilliant with my family.

Fantastic with the children and very understanding.

Friendly approachable staff, excellent service.

Waiting time far too excessive.

Very efficient and friendly.

Long time patient, confident with Practice.