

Friends & Family Report

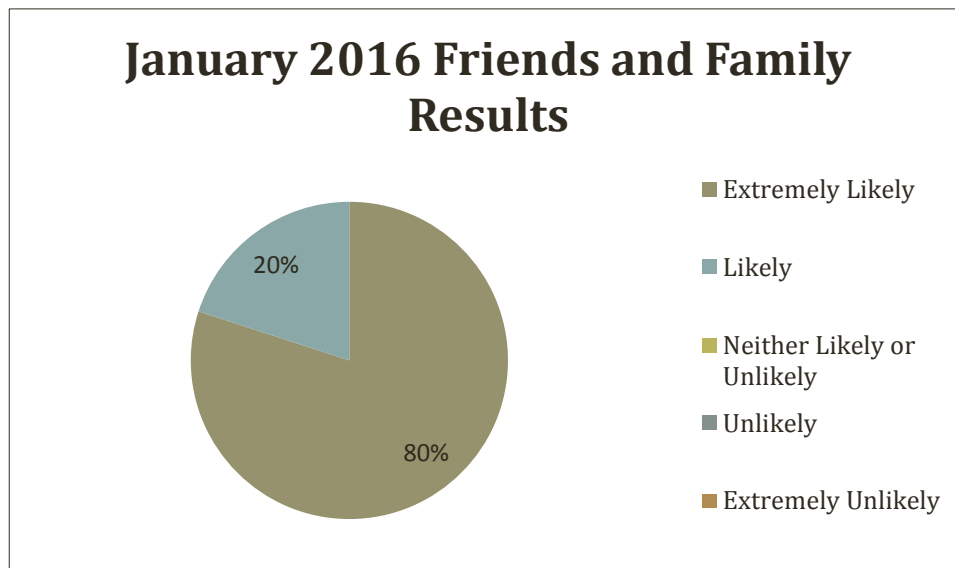
January 2016

The friends and family test is an important opportunity for patients to provide feedback on the services that provide their care and treatment.

In January...

100%

of patients who responded said they were 'Likely' or 'Extremely Likely' to recommend Moorland Medical Centre to friends and family if they needed similar care or treatment.



Patient Comments

Brilliant, friendly and personal service at the Practice.

Appointments easy to access when in need.

Friendly and compassionate staff.

My tablets are always on time and the staff at reception are always polite and take time for you.

The Practice is run very professional and is friendly.

The Doctors and front of house are very good.