

# Albrighton Patients' Group

## Minutes of the Meeting held 30<sup>th</sup> June 2015 at 6.30pm

1. Present: - Valerie Eastup; Gill Sower; Richard Shaw; Ann Burgess, Mary Hancox, Beryl Shelton; Jenny Thomas; Sylvia Pledger; Sophia Sankey; Dr. Bird; Len Warrilow

Apologies: - David Beechey

The Group welcomed Sophia Sankey to the meeting.

2. The notes of the AGM held 5<sup>th</sup> May 2015 were accepted as a true record. Gill Sower commented that in the financial report it was not mentioned that £460 was ring fenced for CoCo expenses. This was acknowledged by Silva Pledger, acting Treasurer.
3. Matters Arising There were no Matters Arising. All relevant items are Agenda Items below.
4. GP Survey. The Standard Reporting Document, issued by NHS England for reporting the results of Patient Surveys, is available on the PG page of the Practice web site. Signed off in March 2015 this shows that the main outstanding action it to further improve awareness of the website itself, of the services offered by the Practice and of the Patients' group.
5. External Meeting Reports.
  - 5.1 David Beechey had attended the Shropshire CCG Mandate meeting where the past years performance and the hoped for activity for the coming year were presented. The meeting was attended by some 200 people including a good representation from GPs.. Details of the report are available in the Mandate Document which is available for anyone to read. A copy is held in the Surgery Waiting Room.
  - 5.2 Gill Sower presented a report from a Future Fit meeting held at the end of May at which the options for emergency and planned care were being assessed alongside the affordability of each for submission to the Program Board on June 12<sup>th</sup>. All options provide for a Single Emergency Centre at either RSH or PRH or on a new site. Whichever option is chosen there will be an Urgent Care Centre at both RSH and PRH.

Although, originally, the thought was that all Urgent Care Centres in the county should provide the same services, following representations from across the county, the proposals for Rural Urgent Care Centres are under review. Local meetings are being held in centres where the existing Community Hospitals are located (attendance is by invitation only but should represent GPs and Patient Groups in the catchment areas) to consider what services are provided at each hospital already, the commonality across the county, and what future services should look like.

There is no guarantee that all Community Hospitals will become Rural Urgent Care Centres and groups are being established at each to promote their hospital. Issues of responsibility for and governance of the workforce in all Urgent Care Centres could be problematic as the vision is to bring together multi-disciplinary teams from various sectors of the healthcare system.

5.3 Sylvia Pledger submitted a report from the 37<sup>th</sup> Annual NAPP Conference held June 6<sup>th</sup> 2015 in Leamington Spa. A copy is attached to these minutes.

#### 6. Treasurers Report.

Sylvia Pledger reported the financial position as follows:-

At 28<sup>th</sup> May 2015 the account stands at £1990.61

From this £460 is ring fenced for CoCo and £800 is ring fenced for the Carers, leaving :- £730.61

Expenses of £34.56 have been paid to Richard Shaw for Print Cartridges leaving £696.05 available to the Patients' Group.

#### 7. Any Other Business

7.1 Virtual Group. No action had been possible on this subject because of a general uncertainty as to how to proceed. Sylvia Pledge will make general enquiries and Richard Shaw will contact Barti-Patel at Shrewsbury to see if she has had assisted any other groups.

7.2 Future Fit. See Gill's report above.

7.3 CoCo. Gill Sower is currently awaiting further discussions with Dr. Macdonald and is to approach Vicar Mary Wade as to the possibility of a closer association with her and her pastoral team.

7.4 The South East Locality Group of PGs is meeting in Bridgnorth on 26<sup>th</sup> October 2015 at 6.00 PM. This will be a social gathering and working group and all PG members are welcome. Members from the SCCG will be present and will be open to general conversation and queries.

7.5 A new NHS organisation has been formed and is known as POWhER. This is available to anyone who has complaint about any health service that they have received and can be contacted on 0300 456 2370. The service will direct you to the appropriate parties.

7.6 In accordance with NHS policy Dr. Bird informed the meeting that all patients now have a named doctor responsible for their care. They can, of course continue to see any doctor for treatment when they visit the surgery.

7.7 Patients will be pleased to know that an opening and closing mechanism is on order for the waiting room rooflights. This will allow more than adequate ventilation in hot weather.

#### 8. Date of Next Meeting. **This will be Tuesday 1<sup>st</sup> September at 6.30 PM at the Surgery**

Richard Shaw 14<sup>th</sup> July 2015