

CANNINGTON HEALTH CENTRE
PATIENT SURVEY

Please take a few moments to complete this brief survey about patient understanding of the role of nurses in GP surgeries.

The role of nurses in GP surgeries has developed in such a way that nurses now carry out work that a few years ago would have been the preserve of doctors. Here at the Health Centre, we too have expanded the role of our nursing team, but we may not have communicated these changes well to patients.

The responses to this survey will, in collaboration with our Patient Group, inform the development of our nursing team and patient services.

Q1 Do you feel you understand the different roles of the members of the nursing team here at the health centre?

- | | | | | |
|-------------------------|-----|--------------------------|----------|--------------------------|
| • Health Care Assistant | Yes | <input type="checkbox"/> | Not sure | <input type="checkbox"/> |
| • Practice Nurse | Yes | <input type="checkbox"/> | Not sure | <input type="checkbox"/> |
| • Nurse Practitioner | Yes | <input type="checkbox"/> | Not sure | <input type="checkbox"/> |

If you answered Yes to Q1, was it as a result of seeing the waiting room display? Y/N

Q2 Some of our nurses are specialists in long term conditions such as asthma, other respiratory diseases and diabetes.

How would/do you feel about seeing a nurse rather than a GP in relation to one of these long term condition?

- No concerns
- Some concerns but generally acceptable
- I would always prefer to see a doctor

Q3 Some of our nurses are trained to deal with minor illnesses such as earache, diarrhoea & vomiting, back pain and many others.

How acceptable is it to you to be offered an appointment with a nurse for a minor illness?

- Always acceptable
- Sometimes acceptable
- Not acceptable at all

Q4 Some other GP surgeries offer a **nurse** appointment to all patients asking for an urgent, same day GP appointment. The nurse would be a highly skilled and qualified nurse practitioner with recourse to a GP if needed.

How acceptable to you is this system?

- Fully acceptable
- Acceptable in some circumstances
- Not acceptable at all

PTO

The survey is anonymous but it would be helpful to have some information about you for the analysis of the results.

Are you? Female Male

What age are you?

16-30	<input type="checkbox"/>	61-75	<input type="checkbox"/>
31-45	<input type="checkbox"/>	76 and over	<input type="checkbox"/>
46-60	<input type="checkbox"/>		

If there are any comments you wish to make, please do so below.
Thank you for your time. Please place this in the box by the dispensary hatch