



Winchcombe Medical Centre

Statement of Purpose Winchcombe Medical Centre

CQC Provider ID	1-199764720
Address	Greet Road Winchcombe Glos GL54 5GZ
Phone	01242 602307
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Legal Status	Partnership

Full Names of the Partners

Dr Richard Tribley – Registered Manager for all regulated activities
Dr Charles Inman
Dr Tracy Jackson
Dr Erica Mitchell
DR Georgina Charlwood

Our Location

Winchcombe Medical Centre, Greet Road, Winchcombe, GL54 5GZ

PRACTICE AIMS

- Winchcombe Medical Centre aims to provide high quality General Practice Services to any patient living or staying within our practice area.
- Winchcombe Medical Centre aims to provide our service in a timely, professional and caring fashion
- Winchcombe Medical Centre continually strives to improve the quality of the services we offer.

PRACTICE OBJECTIVES

We will achieve these aims by:

- Treating all our patients with respect and dignity. Involving them in decision making and encouraging them to take responsibility for their own health.
- Being courteous, approachable and accommodating.
- Listening to the concerns of patients, their families and carers and take action where needed.
- Involving other health professionals in the care of our patients and communicating effectively with them
- Ensuring that all members of the Practice team have the appropriate skills and training to carry out their duties competently and professionally in a safe and supportive environment
- Communicating clearly and regularly with patients using a range of media, and to invite on-going feedback using our website, patient surveys and the Virtual Patient Participation Group.
- Promoting the uptake of evidence based treatments and procedures
- Promoting equality of access to health care for all our registered population
- Fostering an innovative approach to the development of primary care through clinical teaching, audit and research.
- Maintaining the confidentiality of patient information at all times.

THE PRACTICE POPULATION

The practice is the only Primary Care Facility serving the patients of Winchcombe. We provide general practice services to any patient living or staying within our area of Winchcombe and outlying villages. The practice has been operating from our purpose-built premises at Greet Road since 2003. Our premises have disabled access and parking facilities. We also have a dispensary and are a yellow fever centre. We dispense medications to around 40% of our patients.

We have a larger population of elderly patients when compared to the county average, resulting in problems with social isolation, but with low levels of deprivation. The patient list has been gradually increasing in size and the practice now has over 7100 patients.

IMPROVING HEALTH

The practice has a strong clinical team which consists of Doctors, Nurse Practitioner, Practice Nurses, Health Care Assistants, District Nurses and associations with health visitors, midwives, school nurses and mental health nurses. We also have sessions in the practice by a Podiatrist.

STAFF

Six doctors work from our surgery, providing general medical care. We have 2 male and 3 female partners, making 4.1 whole time equivalents. We also have one male Salaried GP who works part time.

The nursing staff working with the practice comprises one Nurse Practitioner/Manager, three part time Practice Nurses and two Health Care Assistants. We also have 3 district nurses, 1 health visitor and 1 midwife.

The Practice Management team covers all Operational, Financial, HR, Strategic and Health and Safety matters within the Practice. They are supported by a Reception Manager, a Dispensary Manager and 12 staff, most of whom are part-time, engaged on reception, dispensary, secretarial and other administrative duties.

We are a training practice for GP registrars, 2 of our Partners are GP trainers. We are a research practice and a member of the Primary Care Research Network. Patients may be approached to participate in approved research trials, whilst being under no pressure to do so.

EQUIPMENT AND FACILITIES

The practice has a wide range of modern medical equipment, and our policy is to extend the range as often as possible, and as need arises and resources allow. The equipment is maintained in line with regulations.

We are a paper-light practice, and use the SystmOne computer system. We offer our patients on-line appointment booking and prescription requesting, and send appointment text reminders to patients who have provided a mobile phone number.

CARE QUALITY COMMISSION

The services we provide are categorised as follows:

- Doctors consultation services
- Doctors treatment service
- Diagnostic and screening services

The regulated activities provided under the Registered Manager Dr Richard Tribley are:

- Treatment of disease and disorder
- Surgical procedures (GP minor surgery only)
- Diagnostic and screening procedures
- Maternity and midwifery services
- Family Planning