

Appointment Questionnaire Nov 2014 - 55 returned

How easy was it to get an appt for the time you wanted

Not very

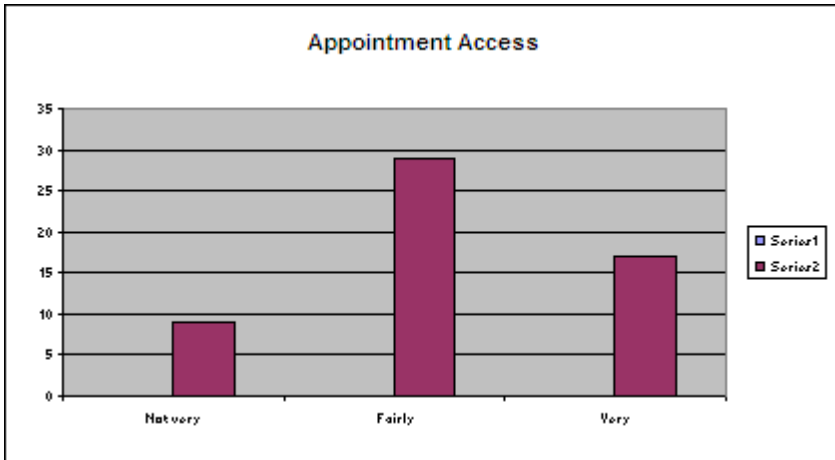
Fairly

Very

9

29

17



Were you able to see the GP you wanted to see

No

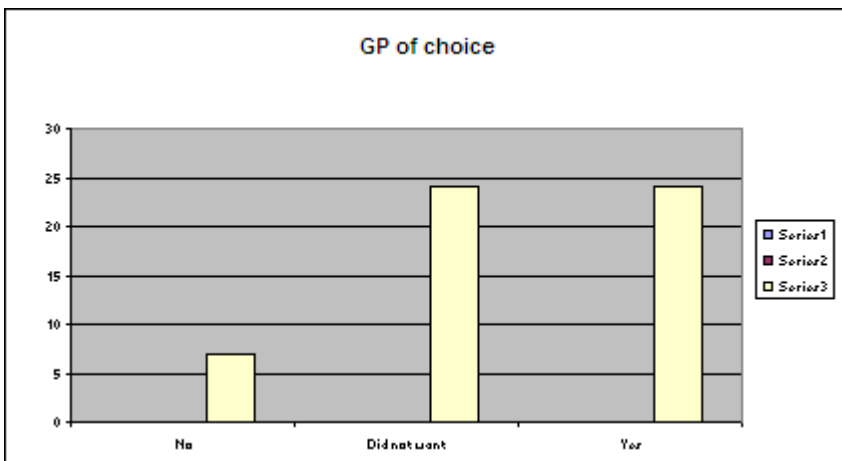
Did not want to see specific GP

Yes

7

24

24



How important is it to see specific GP

Not say

Not

Fairly

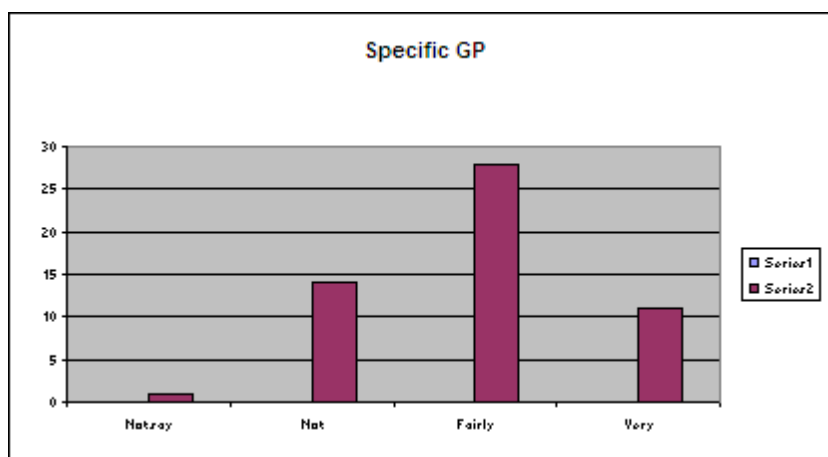
Very

1

14

28

11



How far in advance would you like to be able to book an appt

8wks

4wks

2wks

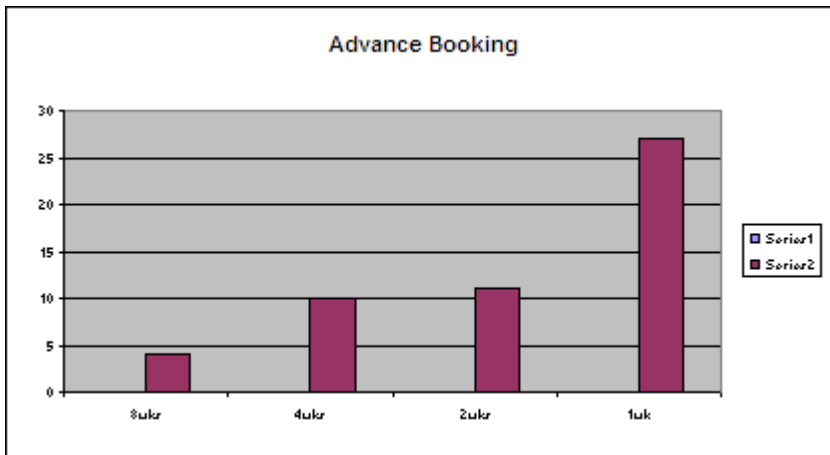
1wk

4

10

11

27



General Information

The way the surgery provided health info is adequate

Strongly agree

Agree

Partly

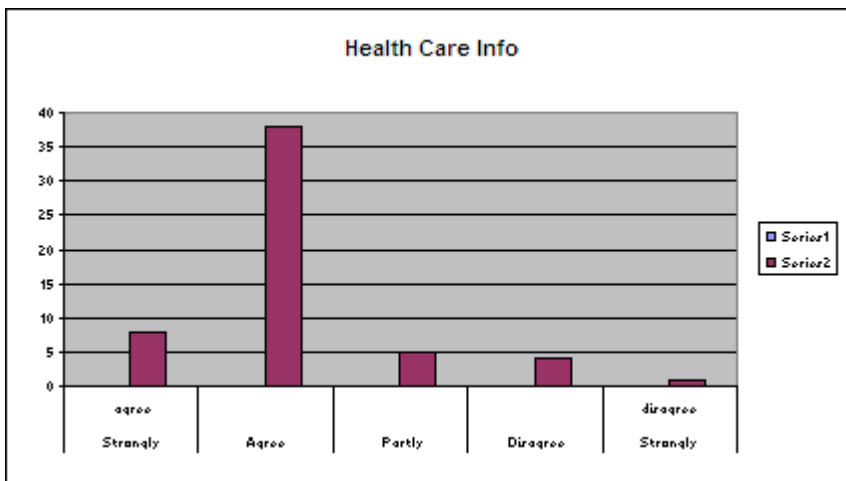
Disagree

8

38

5

4



The surgery adequately covers the whole range of health services I require

Strongly agree

Agree

Partly

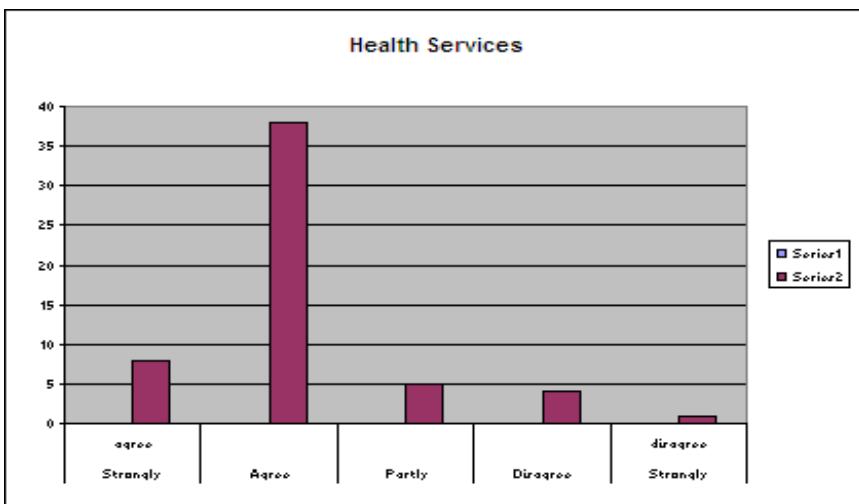
Disagree

8

38

5

4



Which of the following do you use to find out information about

Website

Tel

Newsletter

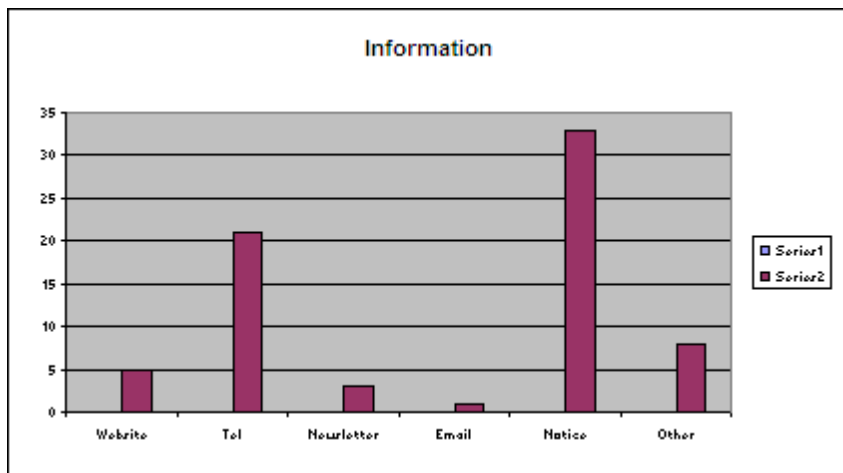
Email

5

21

3

1



Notice Board

Other

33

8

Additional Services

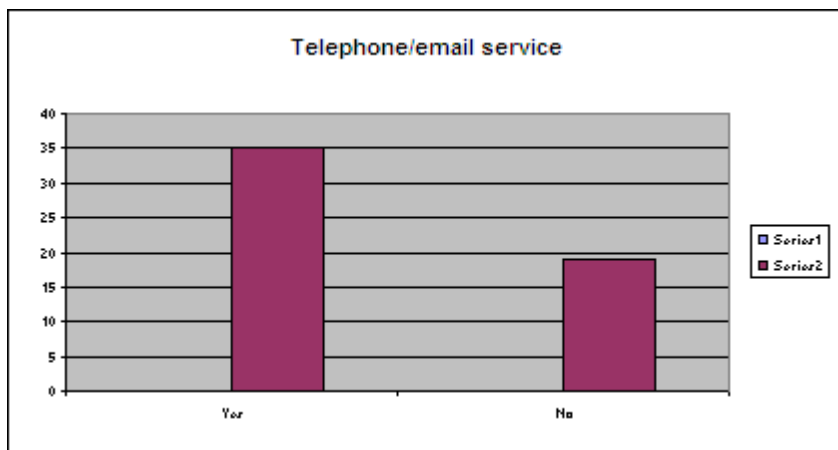
Yes

No

Would you like a telephone and/or email service with a GP of choice whenever they are working in the practice?

35

19



Which sort of consultation do you prefer?

Tel

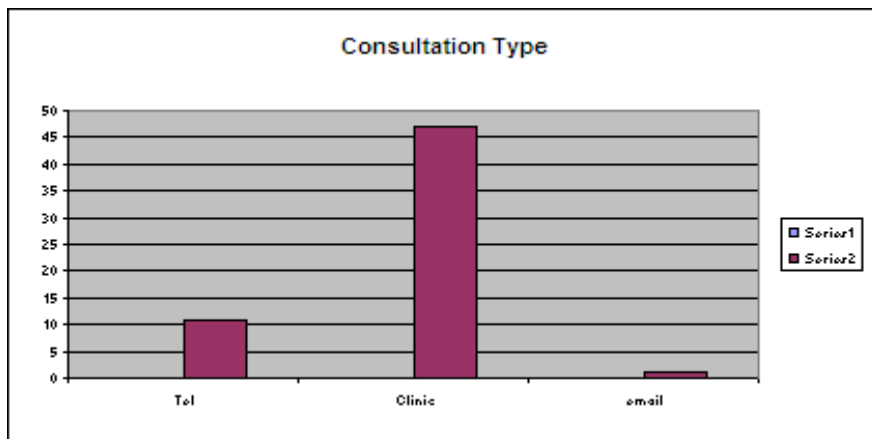
Clinic

email

11

47

1



What situation would you use a telephone consultation for?

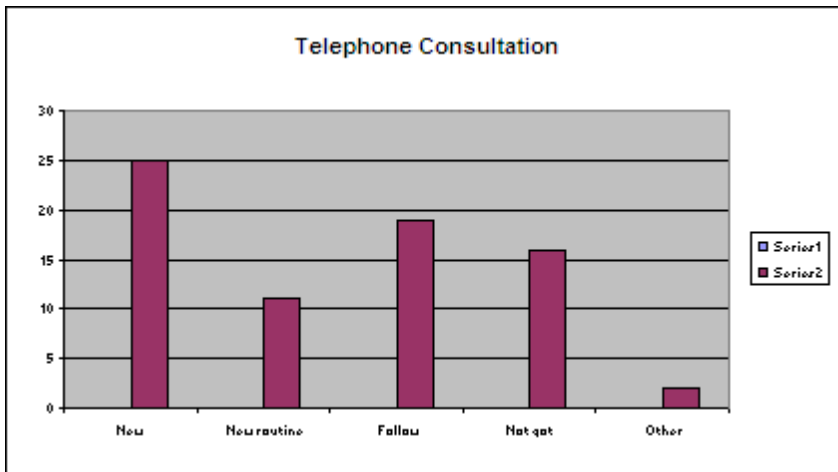
New Urgent
25

New routine
11

Follow Up
19

Not got Appt
16

Other
2



Overall how satisfied are you with the care you get from this GP surgery?

Not at all

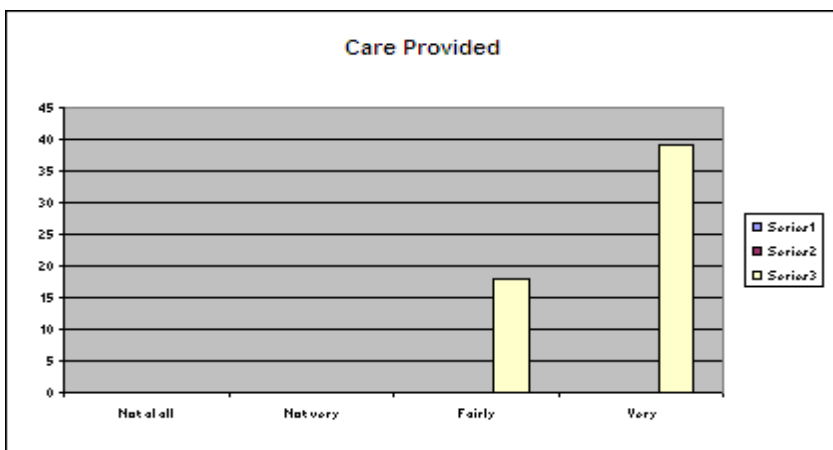
Not very

Fairly

Very

18

39



How satisfied are you with the cleanliness of the premises?

Not at all

Not very

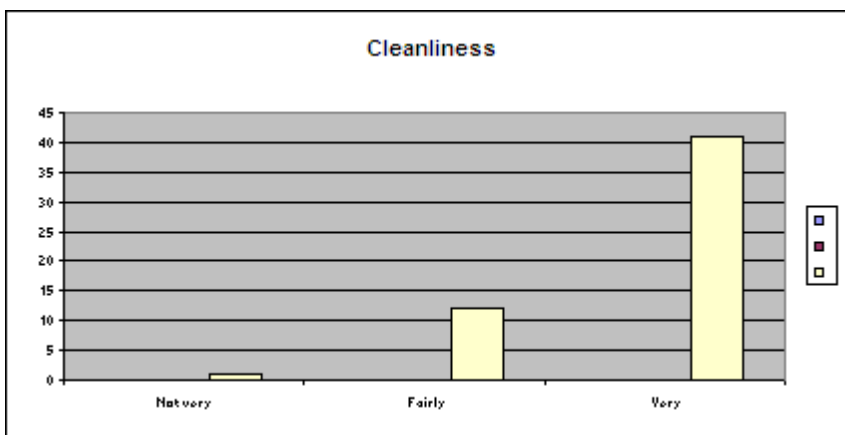
Fairly

Very

1

12

41

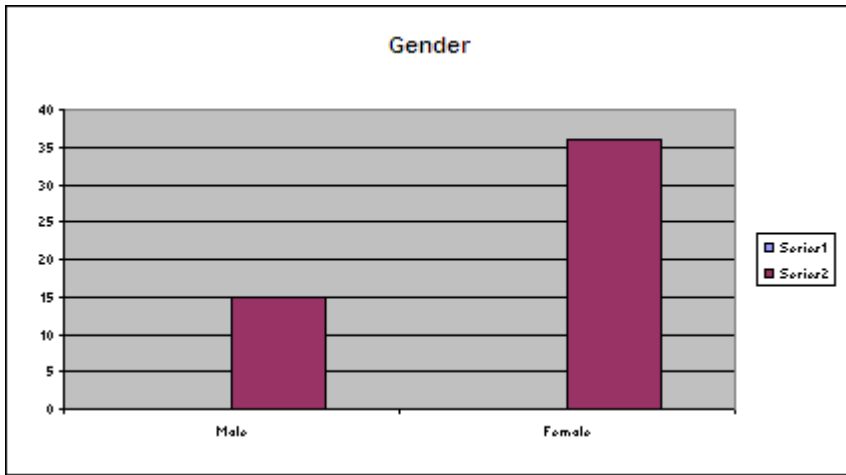


Female

Gender

15

36



Age

75+
12

65-74
14

55-64
13

45-54
8

25-34

16-24

1

2

