Dear Patient

To improve our overall services to patients, we have decided that we will no longer practice from our small premises at St Johns Lane Health Centre.

This means that from Tuesday 1 December, we will offer all our services from our existing premises at William Budd Health Centre and our recently acquired site at St Martins Surgery on the Wells Road.

We understand this will be a change for some of our patients who have more regularly used our smaller site at St Johns Lane, and we apologise for such short notice. But having given this a lot of consideration with NHS England, we are confident it will allow us to provide you with a better service overall – from the same doctors and nurses you are used to.

We are pleased to say that by consolidating at two larger and more modern premises, we can now offer you an extensive range of new and improved services, including physiotherapy, minor surgery, pharmacy advice, weekend appointments and skype video consultations.

You will be able to attend both sites for open blood clinics and surgeries. Prescriptions will continue to be taken over the telephone and through Emis access.

If you have any questions or you wish to make an appointment, please contact us at:

William Budd Health Centre, Knowle West Health Park Knowle, Bristol – 0117 9449700
St Martins Surgery, 378 Wells Road, Bristol BS4 2QR – 0117 9775641

We thank you for your understanding and support through this period of change.

Yours sincerely

Arul Neel
Dr Arul Neel

Lesley Ward
Dr Lesley Ward