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THE LODGE SURGERY

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Summer 2014 Newsletter

Patients Over 75

By the end of June 2014, all GP Practices throughout the UK have been asked to inform their patients aged 75 years and over of their 'named GP'. It is unlikely to change the way care is delivered by our Practice and patients can still be seen by any of the other GP's in the Practice.

The named GP will take the lead responsibility for ensuring that all appropriate services required from the GP Practice are provided. These responsibilities will be carried out within the opening hours of the surgery and do not change the way patients currently access care outside of these hours.

Travelling Abroad?

If you are travelling abroad you may need advice and vaccinations. Please make an appointment with one of our practice nurses to discuss your requirements.

It is important that you allow sufficient time for travel vaccinations to be given and take effect. Therefore we do ask you to make your first appointment at least 4 weeks prior to your date of travel.

Join Our Patient Group

We would like to know how we can improve our service to you and how you perceive our surgery and staff. To help us with this, we are looking to recruit more members for our virtual 'Patient Group'.

We contact members of this representative group by email from time to time to ask questions such as what you think about our opening times or the quality of the care or service you received.

To join or for more information please visit our website www.thelodgesurgery.co.uk

Booking An Appointment

The quickest and easiest way to book a routine appointment with your doctor is online.

Please ask at Reception to register for this easy to use service. You can also order your repeat prescriptions this way as well as cancelling appointments. It is an easy and quick to use service and is available 24 hours a day.

Hay Fever Season

If you suffer from hay fever your local chemist can supply most medications over the counter, both traditional and alternative. If you have prescribed medication each year please make sure you have some in date for use when you need it.

Avoiding Unplanned Admissions

The NHS has introduced a new service for people who are more at risk of an unplanned hospital admission and who would be likely to benefit from more tailored, active support from their GP surgery. We will write to these patients to inform them of this service at our surgery.

No Worries

No Worries is a free, confidential, sexual health service for young people aged 13-24, which offers easy self-test kits for gonorrhoea and chlamydia testing, treatment for patient and partners, access to emergency hormonal contraception (EHC), commonly known as the morning after pill, follow up and signposting to any other services needed. Free condoms are also available from the surgery (for all age groups) – just ask the clinician you are seeing.

When you have finished reading this, please leave in the waiting room.