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THE LODGE SURGERY

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Autumn 2015 Newsletter



You may have noticed that the Co-op Pharmacy next door has recently changed its name to Well Pharmacy following the company rebranding earlier this year.

Well Pharmacy is now listed on prescriptions as an option for collection instead of the Co-op.

New Reception Team Member

We are delighted to welcome Yvonne West to the Reception Team at Lodge Surgery with effect from 5 November.

Dr Joanne Glover

We are delighted to welcome Dr Joanne Glover to Lodge Surgery who joined us in August for a period of 12 months.

Dr Glover is a GP Trainee in her final year of studying to become a GP. She will be available for appointments every day except Wednesdays.

Flu Clinics

Flu clinics are now being held.

Flu vaccinations are available for:

- patients aged 65 years and over
- patients under 65 in clinical risk groups
- pregnant women
- registered carers
- children aged 2, 3 and 4 years

Clinical risk groups include diabetes, heart disease, chest complaints, lowered immunity due to illness or treatment, liver disease or after a stroke.

Please ask at Reception to book an appointment.

24hr ECG

Lodge Surgery is taking part in a local pilot scheme offering patients 24 hour ECGs at the surgery rather than travelling to hospital in Bath or Swindon. Not only does this cut down on travelling time and expense for patients but also reduces stress. The pilot scheme is funded by Wiltshire CCG and will be reviewed to make sure patients are benefiting from the change.

Extended Hours Clinics

We hold regular clinics for patients who cannot attend appointments during normal working hours. These clinics are arranged by rota and are held on Tuesday and Wednesday evenings from 6.30pm to 7.30pm and on one Saturday morning a month from 8am to 11am.

Check In Screen

Did you use our check in screen when you arrived for your appointment today? Using the screen to tell us you have arrived for your appointment frees the receptionists to help patients with queries whether in person or on the telephone. This helps to keep the queues to a minimum. If you didn't use it today why not give it a try next time? It's very straightforward to use, just follow the onscreen instructions.

When you have finished reading this, please leave in the waiting room.