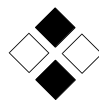


Dr R F Muir, MB BS MRCPsych MRCGP

Dr M Blackman, MB ChB MRCGP DRCOG

Dr D O'Driscoll, MB BCh MRCGP DRCOG

Dr S Munnely, MA MBBS MRCGP DRCOG



THE LODGE SURGERY

Lodge Road

Chippenham

Wiltshire

SN15 3SY

Tel: 0844 477 0919

Fax: 01249 447350

## Summer 2013 Newsletter

### New Doctor Joins our Training Practice

We are pleased to announce that we have been joined by Dr Patrice Yoong for a period of one year from 7 August. Dr Yoong is a fully trained doctor who graduated in 2009. She will be completing her final year of GP training with us.

She will hold clinics every day except for Wednesdays. Appointments can be made with her via Reception in the usual way.

### Join Us Online!

During the next few weeks we are asking patients if they would like to join our online system. This new system was introduced last year and we hope to have as many patients as possible enjoying the use of it from their own homes 24 hours a day.

**A selection of appointments with the doctors are available to book every day.**

**You can order your repeat prescriptions.**

**You can even cancel an appointment online.**

We would encourage patients to register so that they benefit from accessing our services online and to reduce the queuing time at the reception desk and on the telephone.

Just ask at Reception for a password.

### Annual Patient Survey

During the month of September we will be asking patients if they would kindly complete our Annual Survey again.

This survey, along with the previous two years, has been developed by the Lodge Surgery Patient Reference Group. This group of patients represent the practice and work with the Practice Manager in order to agree on the subjects and questions that should be included. We are very grateful to them for their time in this matter and hope that as many patients as possible will give us their views in this survey.

The survey results and report will be published on our website and displayed in our waiting room in the New Year.

### Your Contact Details

It's very important that the contact details we hold for you are up to date as we occasionally need to contact patients urgently.

We are considering contacting some patients by text message so if you have recently changed your mobile number or if you have moved or changed landline number please let us know.

### Cancelling Appointments

If you no longer need your appointment please remember to cancel it either **online** or by telephoning **0844 477 0919** at any time of day or night to enable us to offer it to someone else.

When you have finished with this, please leave in the waiting room or give to a receptionist so that it can be re-used.