



Your Questions Answered

1. Why have Forest Gate Surgery and Dr S J Godfrey & Partners taken the decision to merge partnerships and services?

The two practices have been working closely together for many years and in particular since October 2018 when the two partnerships merged. The merger of services will enable better patient care and will support the direction of travel outlined in the Royal College of GPs document, the 'Five Year Forward View' and the NHS 10-year plan for primary care (GPs). It will allow the practice to offer you better healthcare and a wider range of services. Both practices working together will continue to provide patients with excellent care.

2. Who are the partners at New Horizons Medical Partnership?

The partners at New Horizons Medical Partnership are Dr Sonia Godfrey, Dr Nicolas Arney, Dr Simon Gaunt, Dr Claire Johnson, Dr Mary Anne Falle, Dr David Booth, Dr Harina King, Dr Eleanor Hunt, Dr Andrew Powell, Dr Stuart McInnes, Mrs Iris Pilgrim and Mrs Emma-Clare Rockall.

3. How can patients share their views on this process?

Both practices are issuing letters and surveys to patients over 18 explaining the changes and asking for feedback. The survey should take less than 5 minutes to complete. Additional copies can be picked up at either surgery or by clicking on, or typing in the address in the following link <https://www.smartsurvey.co.uk/s/patient-feedback>

Informal meetings have been arranged per the information below. Please feel free to drop in.

Date	Location	Time
Thursday 28 th March 2019	Forest Gate Surgery	1830 – 2030
Thursday 4 th April 2019	Totton Health Centre	1830 – 2030
Friday 5 th April 2019	Totton & Eling Community Centre	1300 – 1500

4. Will I have to register with a new Doctor?

You can remain registered with your current GP but you will also be able to see a wider range of qualified professionals at either site.

5. Will I be able to attend for an appointment at either location?

You will be able to see a range of qualified GPs, Nurses, Health Care Assistants etc. at either location.

6. Will I still be able to obtain my medication from the same pharmacy/home delivery service as I currently do?

Yes. If you have any questions or wish to change your nominated pharmacy, our team of Reception staff will be happy to help you.

7. What is a CCG and what is their involvement?

West Hampshire CCG is the NHS organisation which is responsible for planning and buying local health services to improve the health of our population. West Hampshire CCG covers a population of over 550,000 people across a geographical area of 2,242.4 square kms (865.8 square miles).

West Hampshire CCG has delegated commissioning responsibility from NHS England for the commissioning and development of general practice services. There are 49 General Practices within West Hampshire CCG.

8. How can I contact West Hampshire CCG if I have more questions?

Any enquiries should be directed to whccg.communications@nhs.net