



11/01/2012

Special points of interest:

NHS Healthchecks

We are taking part in the government initiative to provide healthchecks to certain at risk patients.

If you fall into this category, you will receive an invitation to attend for an appointment over the course of the next year.

Female GP

Dr Louise Cockram is back with us until the end of February.

Baby Imms clinic

We are now running a flexible booking system for baby imms, which means that you can book an appointment slot across the week rather than during a specific period.



Paul Edwards

Practice Manager

We are Moving

Relocation to Gosport War Memorial Hospital



Following six months discussion with the Primary Care Trust, discussions with our Patient Participation Group and a survey of 100 patients, the partners have signed an agreement in principle to relocate the surgery to a site at the Gosport War Memorial Hospital.

The location is the site previously occupied by the Dolphin Day Hospital. This is approached from the main Anns Hill Road entrance and is immediately to the left as you enter the hospital.

An extensive refurbishment programme has been agreed and the contractors are due to start work shortly with an anticipated completion mid April. I expect that we will be aiming to move at the beginning of May 2012.

The new site will provide an improved access, no more stairs to climb and up to date facilities for patients and staff.

We will work with our patient participation group as we agree the final layout.

This is an exciting time for Bury Road Surgery and also a little sad as we turn a new page in it's history.

SMSText Appointment Reminder Service

The Text/Email appointment reminder service is now up and running. A reminder will be sent to a valid mobile/email address the day before the appointment is due. We hope this will serve as a useful reminder to all our patients and will prompt those that cannot make the appointment to remember to cancel. Did Not Attend's are a waste of NHS resource and cause inconvenience to other patients that could make use of the appointment slot.

Existing patients will be asked to update us with a mobile number/email address if they have one. You can also choose to opt out of this service, just let reception know.

We aim to develop the service to make it our main form of contact for recalling patients with long term conditions. This will be quicker and less costly than using the mail.

Getting through on the phone

We have made some changes in reception and we hope that you will see an improvement in your ability to get through on the phone. Please let us know if there are still problems.

DON'T FORGET YOU CAN TEXT US ON 07517 919283 TO TELL US ABOUT A CANCELLATION- JUST INCLUDE YOUR NAME AND DATE OF APPOINTMENT