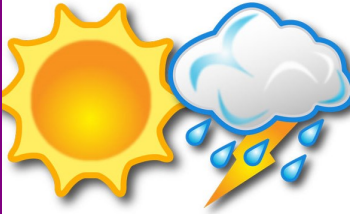




THE ADAM PRACTICE

Summer 2015



Headlines:

- Partner & Staff Changes
- Parking Problems
- Friends & Family Test



Patient Newsletter

Partner & Staff Changes

Poole Partner Changes: We would like to say a fond farewell to Dr Levitt who retired from the practice after nearly 32 years and a warm welcome to Dr Derek Webb who has now taken over as a full time partner at Poole.

New Registrars: In August we will have some new trainee GP's starting across the Practice. These are fully qualified Doctors who are now training to become a GP.

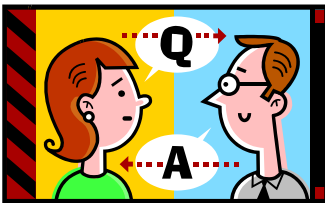
Reception Staff: You will see a few new faces in our reception teams at Hamworthy, Upton and Heath Cottage. Please bear with them whilst they are training and trying to assist you in your queries.

Parking problems at Poole Surgery



RESERVED PARKING

Those of you who attend our Poole surgery will probably be aware of the problems with parking. This is usually down to people using our car park to visit Poole General Hospital. As we can only provide free parking to our patients we are looking at introducing a system whereby patients will need to register to use the car park whilst at the surgery. This should mean easier parking for you when you come to see us. If you have any comments about this please let us know.



Friends and Family Test

You may have seen a text from us after your visit asking you to rate how we did. This is a new requirement from the government so that we can assess how we are doing and action as needed.

So please rate us and provide comments if you receive a text.

To help us with this we also need to make sure we have the correct contact information for you. So please let reception know if you have changed your number or have now have a mobile phone.

If you have anything you would like to tell us about and be published in this newsletter please contact Lisa Fall, Patient Services Manager on 01202 673159 or lisa.fall@dorset.nhs.uk

Flu



We will be getting our Flu vaccinations in at the start of September and are offering clinics on Saturdays in October for those unable to get to the surgery in normal hours.

Please see surgery notice boards and the website for further information nearer the time

www.adampractice.co.uk