



THE ADAM PRACTICE Patient Newsletter



Issue: Autumn 2013

Headlines:

- Flu Clinics
- Poole Collaborative
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- Patient Transport



Flu Vaccination Clinics

Clinics are available as follows -

- * Upton Surgery—Saturday 5 October (9am - 3pm)
- * Hamworthy Surgery—Saturday 12 October (9am - 3pm)
- * Heath Cottage Surgery—Saturday 19 October (9am - 1pm)
- * Poole Surgery—Saturday 26 October (9am - 3pm)

Please note that these clinics are 'drop-in'; no appointment necessary!



This year we are changing the way that we hold the clinics and will be gathering all the information that we need from you to make sure that we have your details fully up-to-date. So please be prepared to take your blood pressure on the day and provide us with any information we are missing!

Poole Collaborative



The Poole Well-being Collaborative is a new initiative that is being funded by Poole Council but is overseen by the directors of seven large local charities; Pramacare, Poole Council for Voluntary Service, Faithworks Wessex, Help and Care, Diverse Abilities Plus, Autism Wessex and Dorset Advocacy. The role of the Poole Well-being Collaborative is to support local people by giving access to information and services and to also identify gaps where people could benefit from new services or community groups.

One of the first areas the Poole Well-being Collaborative has identified as needing is better access to information and advice services. A recent report* showed that 73% of older people preferred to use a telephone number rather than go online to access relevant information. Therefore a new telephone line has been set up to act as a local one stop shop for information and advice on a wide range of issues such as health, housing, transport and care related issues for anyone living in Poole. The team of people answering the telephones will listen to what you need and will either be able to answer your queries or will be able to direct you to the easiest way to access that information. As well as any health and well-being query, you can also ask for information on other local topics such as social groups, pop in centres, lunch clubs, equipment and other resources available locally.

If you need advice and information, at local call rate, telephone 0300 111 0102

* *Online Government Services and the Offline Generation, Fujitsu /Age UK 2011*

Appointments in School hours

We have been approached by a number of schools in the area about appointments for school children.

As you know we offer a wide range of appointments at different times, and the Schools have requested that if you are booking an appointment for a routine check-up that this is made outside of normal school hours so that it does not affect your child's education.

This request does not count if you are booking an emergency appointment for when you need your child to be seen the same day for an urgent matter.



Patient Transport Service

As of 1 October this service is changing and will be run by Dorset Patient Transport Bureau (PTB) with E-Zec Medical. The PTB will book and take you to all appointments, whether it is a first, follow-up or to an out of area Hospital.

To book patient transport you will no longer have to ring the surgery but the PTB direct. This will make it easier and quicker for you to arrange. The number is:

0300 777 5555



Have you visited the Practice Website?
It holds information on surgery times, news and more.
You can also request your repeat prescriptions online.

Go to: www.adampractice.co.uk

If you have anything you would like to tell us about and be published in this newsletter please contact;
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