

OOH Training Course February 2017

Venue: CHOC Training Suite, 2nd Floor, Capital Building, Hilltop Heights, London Rd, Carlisle CA1 2NS ([map](#))

North Cumbria Out Of Hours Training Course Day 1 – Tues 14th Feb 2017

- 0900 Registration

- 0930 – 1030 “An Introduction to the North Cumbria OOH Training programme” - Dr Tim Sanders

- 10.15 – 10.30 Coffee

- 10.30 – 1300. Practical Aspects of working out of Hours
 - Services available
 - Handling Calls
 - The CHOC approach to prescribing
 - Controlled DrugsDr Neil Margerison, CHOC Medical Director
Susan Blakemore, CHOC Managing Director

- 1300 – 1400 Lunch

- 2.00 Safeguarding – Angela Walsh, CHOC Safeguarding Lead – Part 1
- 3.15 Coffee
- 3.30 – Safeguarding – Part 2
- 4.45 - END

North Cumbria Out Of Hours Training Course

Day 2 Wednesday 15th February 2017

This session for GP Trainees only

- 9.00 – 9.30 Arrival and registration
- 9.30 – 12.30 Introduction to CHOC vehicles and Equipment. Introduction and Training on the ADAstra software programme used for clinical records
- The session will be run in 2 groups with a changeover half way through

Please bring your current Medical Indemnity details to this session so that they can be recorded on file at CHOC. We will also be taking photographs for CHOC ID Badges

Afternoon Session

- 2.00pm to 5.00pm - Palliative Care Out of Hours, Dr Helen Rowe, Consultant in Palliative Care Medicine, North Cumbria
- Tea Break at 3.30
- 5.00pm END

North Cumbria Out Of Hours Training Course Day 3 Thursday 16th February 2017

- 0900 Arrival and registration
- 0930 – 11.00 Managing Drug Misuse Problems - Dr Jo Daly, GP

Coffee 11.00 – 11.15

- 11.15 – 12.45 Eye problems out of hours – Dr G Nair, GP

Lunch 1230 – 1330

- 13.30 – 1500 - Gynaecological Problems Out of Hours – Dr V Rao (confirmed)
- 1500 – 1515 Break
- 1515 – 1630 Diabetes in the Out of Hours Period – Dr Louise Overend (confirmed)

North Cumbria Out of Hours Training Course Day 4 Tuesday 21st February 2017

- 0900 Arrival and registration
- 0930 – 1100 The Sick Child – Dr Claire Summers, A&E Consultant
- 1100-11.15 Break
- 11.15 -12.30 The Sick Child – Dr Claire Summers, A&E Consultant
- 12.30 – 13.30 - Lunch
- 13.30 – 14.45 – People with Learning Disability – Out of Hours challenges – Cumbria Partnership Trust (To be confirmed)
- 14.45 – 15.00 – Break
- 15.00 – 16.30 – Mental Health Problems out of hours – Dr M Lewis, GP

North Cumbria Out Of Hours Training Course Day 5 – Wednesday 22nd February 2017

- 0900 Arrival and Registration
- 0930 – 10.45 Avoiding Errors and Patient Safety- Learning Lessons - Dr Neil Margerison
- 10.45 – 11.00 Coffee
- 11.15 – 12.45 Looking after Community Hospitals – OOH Challenges – Dr Claire Brock, GP
- 12.45 – 13.30 Lunch
- 13.30 – 15.00 Telephone Consultation Skills
- 1500 – 1515 Break
- 1530 – 16.30 Telephone Consultation Skills

An interactive workshop session run by the Cumbria Communication Skills Group.