

## Response to the Friends & Family Survey October 2016

The Friends & Family Test is a survey commenced in December 2014 and is an on-going survey throughout the NHS. The results of the survey are published both on the website and in the waiting area on a monthly basis. You can access the survey at any time via our website at [www.kennethmacraemedicalcentre.co.uk](http://www.kennethmacraemedicalcentre.co.uk) or in paper format from the waiting room or any of the consulting rooms during or following consultation.

During October 2016 we had 3 forms submitted via paper format and 0 submitted electronically. All of these patients indicated they were “**Extremely Likely**” to recommend our Practice to friends & family.

Thank you so much for taking the time to complete the survey.