

Response to the Friends & Family Survey February 2015

The Friends & Family Test is an on-going survey, the results of which will be published both on the website and in the waiting area on a monthly basis. You can access the survey via our website at www.kennethmacraemedicalcentre.co.uk or in paper format from the waiting room or any of the consulting rooms.

During February 2015, a total of 29 forms were submitted. This equates to 27 paper responses and 2 submitted electronically via the Practice website.

28 patients were “**Extremely Likely**” to recommend our Practice to friends & family.
1 patient was “**Likely**” to recommend our Practice to friends & family.

Once again the doctors & staff would like to thank those patients who completed the feedback forms. We would also like to take this opportunity to thank those of you who completed the Care Quality Commission (CQC) information cards prior to our inspection on the 5th March.