

Response to the Friends & Family Survey August 2015

The Friends & Family Test is an on-going survey which commenced in December 2014. The results are published both on the website and in the waiting area on a monthly basis. You can access the survey via our website at www.kennethmacraemedicalcentre.co.uk or in paper format from the waiting room or any of the consulting rooms.

During August 2015, a total of 11 forms were submitted including 5 which had been received electronically via the Practice website.

7 patients were “**Extremely Likely**” to recommend our Practice to friends & family.

1 patient “**unlikely**” to recommend our Practice to friends & family

3 patients “**neither likely nor unlikely**” to recommend our Practice to friends & family

Once again, a big thank you to those patients who have taken the time to complete the survey and we really enjoyed reading the comments made.