

Response to the Friends & Family Survey February 2016

The Friends & Family Test is a survey commenced in December 2014 and is an on-going survey throughout the NHS. The results of the survey are published both on the website and in the waiting area on a monthly basis. You can access the survey at any time via our website at www.kennethmacraemedicalcentre.co.uk or in paper format from the waiting room or any of the consulting rooms during or following consultation.

During February 2016 we had 8 forms submitted via paper format and two submitted electronically. Nine patients indicated they were “**Extremely Likely**” to recommend our Practice to friends & family with one who was “Likely” to recommend.

Thank you once again for taking the time to complete the survey.