

Response to the Friends & Family Survey October 2015

The Friends & Family Test is an on-going survey which commenced in December 2014. The results are published both on the website and in the waiting area on a monthly basis. You can access the survey via our website at www.kennethmacraemedicalcentre.co.uk or in paper format from the waiting room or any of the consulting rooms during or following consultation.

During October 2015, a total of 6 forms were submitted via paper format. All 6 patients were “**Extremely Likely**” to recommend our Practice to friends & family.

There were no electronic submissions this month.

Thank you once again for the lovely comments they are very much appreciated by the whole team.