

Response to the Friends & Family Survey May 2015

The Friends & Family Test is an on-going survey which commenced in December 2014. The results are published both on the website and in the waiting area on a monthly basis. You can access the survey via our website at www.kennethmacraemedicalcentre.co.uk or in paper format from the waiting room or any of the consulting rooms.

During May 2015, a total of 14 forms were submitted including 4 which were submitted electronically via the Practice website.

11 patients were “**Extremely Likely**” to recommend our Practice to friends & family.
2 patients were “**Likely**” to recommend our Practice to friends & family.
1 patient was “**Neither likely nor unlikely**” to recommend our Practice
0 patients were “**Extremely unlikely**” to recommend our Practice

Once again, a big thank you to those patients who have taken the time to complete the survey and for your very kind comments, they are very much appreciated.