

## Response to the Friends & Family Survey December 2015

The Friends & Family Test is a survey which celebrated its 1<sup>st</sup> complete year this month. The results of the survey are published both on the website and in the waiting area on a monthly basis. You can access the survey at any time via our website at [www.kennethmacraemedicalcentre.co.uk](http://www.kennethmacraemedicalcentre.co.uk) or in paper format from the waiting room or any of the consulting rooms during or following consultation.

The month of December 2015 was a quiet month from the survey point of view with just one form being submitted via paper format and no forms submitted electronically. The Practice was pleased however that this patient had indicated they were “**Extremely Likely**” to recommend our Practice to friends & family.

Thank you for taking the time to complete the survey.