

2013/14 GP Contract Imposition Survey Results

3,629 respondents from a possible:

35,527¹ GPs working in England = 10%

Headline Figures:

- Over nine in 10 (94%) of all respondents said they are working harder compared with last year.
- Almost nine in 10 (86%) said their morale has worsened compared with last year.
- Almost all (97%) feel QOF bureaucracy and box ticking has increased
- Nine in 10 (89%) believe raising QOF thresholds will **not** improve patient care (8% didn't know, 3% believed it would)
- Four in five (82%) feel increased demand for appointments in relation to QOF targets has resulted in reduced access to routine appointments for other patients
- Three in four (76%) say they have less time for patients' other clinical needs because of changes to QOF
- Almost half (45%) of contractor / principals and salaried GPs said they are less engaged with their CCG because of increased workload, and one in five (20%) are more engaged because they feel they are 'required to be'.
- Nine in 10 (89%) of contractor / principal and salaried GPs expect their practice funding to decrease in 2013/14
- Nine in 10 (89%) of contractor / principal and salaried GPs expect their practice expenses to increase in 2013/14
- Three in five (64%) thought the dementia DES was of little (40%) or no (24%) benefit to patients
- Three in five (60%) of respondents thought the remote care monitoring DES was of little (35%) or no (25%) benefit to patients
- Three in five (59%) of respondents thought the extended hours DES was of little (41%) or no (18%) benefit to patients
- Almost three in five (57%) of respondents thought the risk profiling DES was of little (40%) or no (17%) benefit to patients
- Half (52%) thought the learning disabilities health check DES was very (9%) or quite beneficial (43%) to patients
- Half (50%) thought the online access DES was very (8%) or quite (42%) beneficial to patients
- Almost half (47%) of respondents thought the alcohol related risk reduction DES was of little (36%) or no (11%) benefit to patients

Compared with a year ago, do you feel you are working:

All respondents (3,629):

Answer	Number of respondents	%
Less hard	30	0.83
The same	198	5.45
Harder	3,401	93.72

¹ Table 1a: All General Medical Practitioners: headcount by type, [NHS Staff - 2002-2012, General Practice](#), Health and Social Care Information Centre (March 2013).

Compared with a year ago, how would you describe your morale:

All respondents (3,629):

Answer	Number of respondents	%
Improved	50	1.38
The same	461	12.7
Worsened	3,118	85.92

What impact have the 2013/14 contract changes to QOF had in your practice / on your sessions?

All respondents (3,594):

Answer	Yes	No	Don't know
Bureaucracy and box ticking have increased	3,474	53	69
	96.65%	1.45%	1.9%
I have had to reduce the time spent on patients' other clinical needs as a result of the latest QOF changes	2,746	613	239
	76.4%	17%	6.6%
Increased demand for appointments in relation to QOF targets has resulted in reduced access to routine appointments for other patients.	2,943	315	339
	81.85%	8.75%	9.40%

Do you believe that raising QOF thresholds will improve patient care?

All respondents (3,594):

Answer	Number of respondents	%
Yes	103	2.90
No	3,192	88.80
Don't know	279	7.80

How beneficial to patients do you consider these DESs to be?

All respondents (3,539):

Answer	Very beneficial	Quite beneficial	Of little benefit	Not beneficial at all	Don't know
Risk profiling and care management	87	759	1,425	599	669
	2.45%	21.45%	40.27%	16.93%	18.9%
Early diagnosis and support for people with dementia	152	873	1,410	835	269
	4.29%	24.67%	39.85%	23.59%	7.6%
Improving online access for patients	270	1,501	1,063	454	251
	7.63%	42.41%	30.04%	12.83%	7.09%
Answer	Very beneficial	Quite beneficial	Of little benefit	Not beneficial at all	Don't know
Remote care monitoring	60	562	1,238	890	789
	1.7%	15.88%	34.98%	25.15%	22.29%
Extended hours access	190	1,103	1,459	630	157
	5.4%	31.2%	41.25%	17.8%	4.35%
Learning disabilities health check	332	1,554	1,113	311	229
	9.38%	43.91%	31.45%	8.79%	6.47%

Alcohol related risk reduction	191	1,194	1,271	397	486
	5.4%	33.74%	35.91%	11.22%	13.73%

- **Nearly 3 in 5 respondents (57%)** thought **risk profiling DES** was of little (40%) or no (17%) benefit to patients
- Just over 1 in 5 respondents (21%) thought risk profiling was quite beneficial to patients
- Nearly 1 in 5 respondents (19%) did not know if the DES was beneficial or not
- **Over 3 in 5 respondents (63%)** thought the **dementia DES** was of little (40%) or no (24%) benefit to patients
- Just under a quarter of respondents (25%) thought the DES was quite beneficial to patients
- Just under a quarter (24%) thought the DES was of no benefit to patients
- **Half of the respondents (50%)** thought the **online access DES** was very (8%) or quite (42%) beneficial to patients
- Just over 2 in 5 respondents (43%) thought the DES was of little or no benefit
- **3 in 5 respondents (60%)** thought the **remote care monitoring DES** was of little (35%) or no (25%) benefit to patients
- Less than 1 in 5 respondents (18%) thought the DES was very (2%) or quite beneficial (16%) to patients
- Just over 1 in 5 respondents (22%) did not know if the DES was beneficial
- **Nearly 3 in 5 respondents (59%)** thought the **extended hours DES** was of little (41%) or no (18%) benefit to patients
- Just over 2 in 5 respondents (41%) thought the DES was of little benefit
- Just over one third of respondents (31%) thought the DES was quite beneficial
- **Just over half (53%)** thought the **learning disabilities health check DES** was very (9%) or quite beneficial (44%) to patients
- Just under 1 in 10 respondents (9%) thought the DES was very beneficial
- Just over 2 in 5 respondents (40%) thought the DES was of little (31%) or no (9%) benefit to patients
- **Just under half of respondents (47%)** thought the **alcohol related risk reduction DES** was of little (36%) or no (11%) benefit to patients
- Just over one third of respondents (34%) thought the DES was quite beneficial
- Nearly 2 in 5 respondents (39%) thought the DES was very (5%) or quite (34%) beneficial