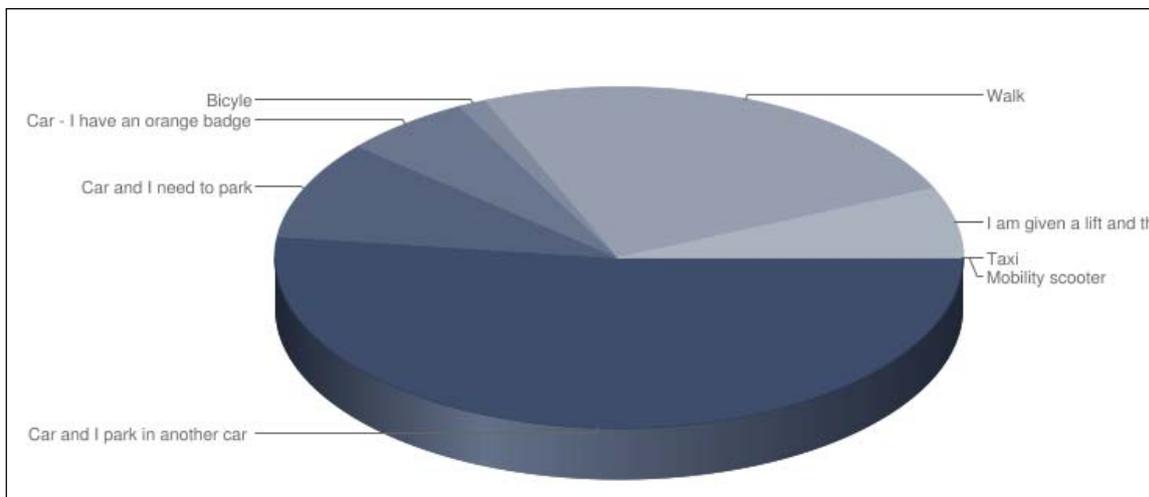


### Park Surgery Car Park Issues

**How do you travel to the surgery?**

Single answer question or grid (answers per option add up to roughly 100%)

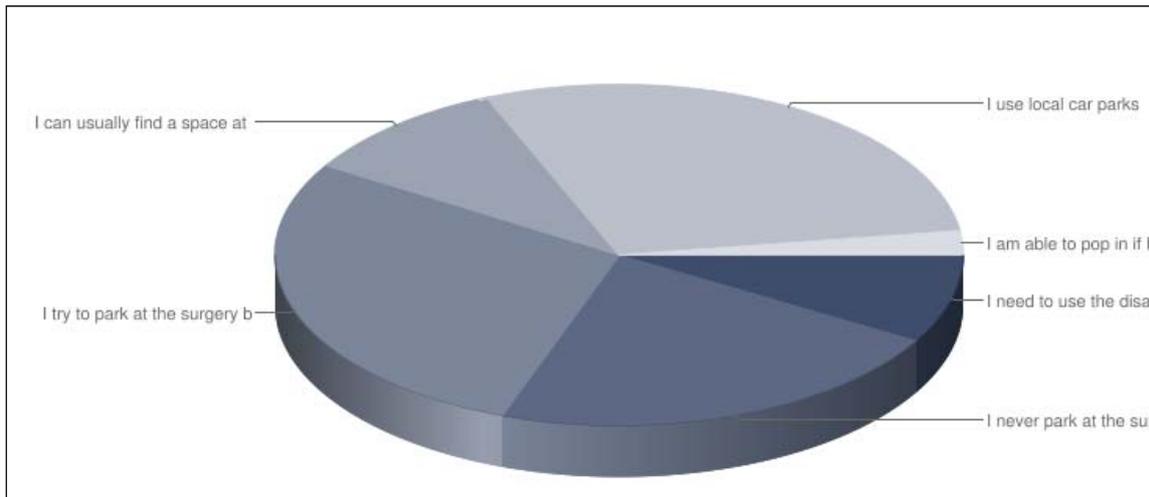


Option:	TOTAL
	<b>(153)</b>
Car and I park in another car park	78
Car and I need to park	14
Car - I have a blue badge	9
Bicycle	2
Walk	37
I am given a lift and the car parks elsewhere	10
Taxi	0
Mobility scooter	0

Base: 153 out of 164 people answered this question

**If you drive to the surgery are you able to find a parking space in the surgery car park?**

Single answer question or grid (answers per option add up to roughly 100%)

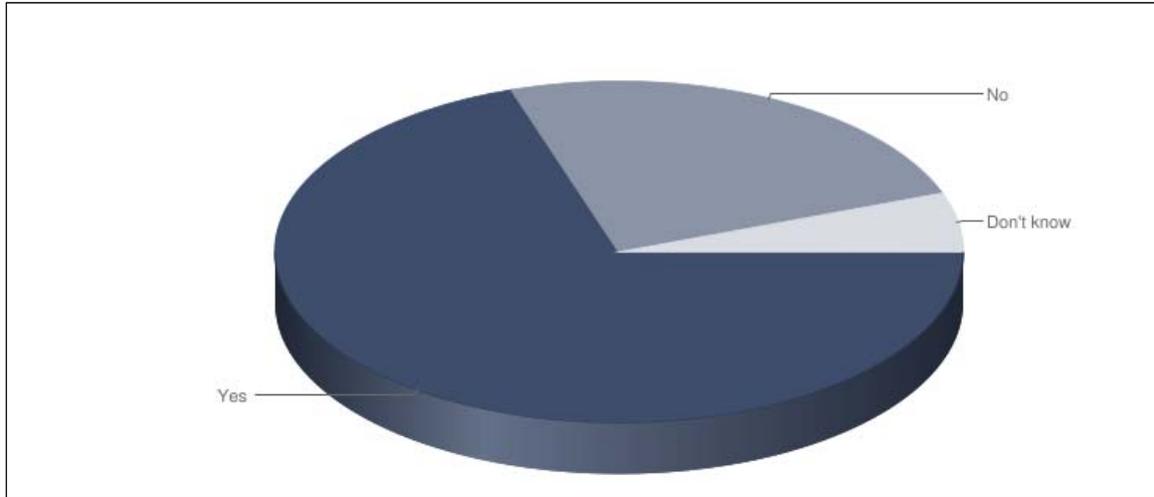


Option:	TOTAL
	<b>(134)</b>
I need to use the disabled bays and often find none available to me,	11
I never park at the surgery	29
I try to park at the surgery but it is very difficult.	37
I can usually find a space at the surgery	13
I use local car parks	38
I am able to pop in if I need to	3

Base: 134 out of 164 people answered this question

**Do you think it would help if the car park were reserved for doctors, ambulances, disabled patients, mothers with sick children and taxi use only?**

*Single answer question or grid (answers per option add up to roughly 100%)*

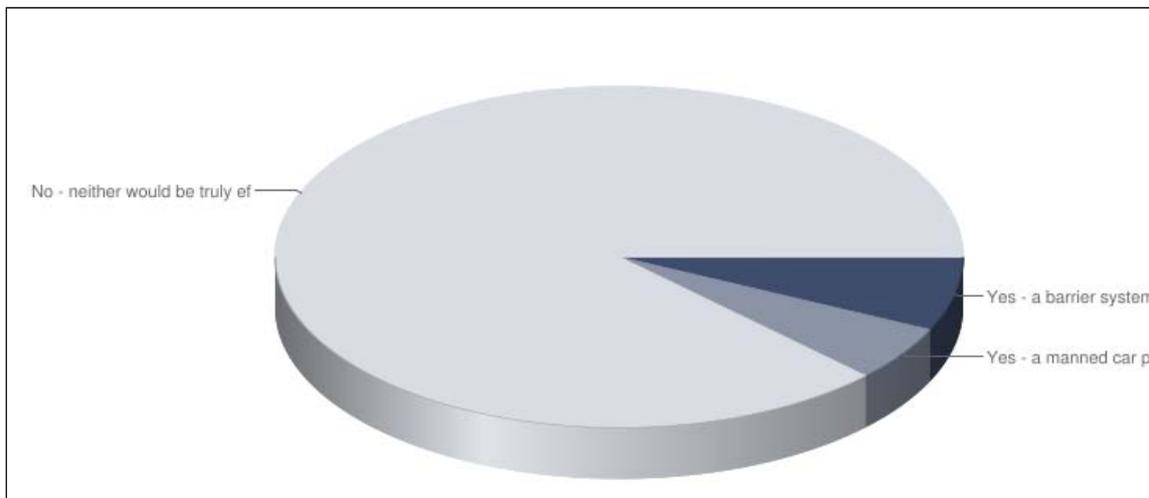


Option:	TOTAL
	<b>(152)</b>
Yes	106
No	35
Don't know	8

Base: 152 out of 164 people answered this question

**Do you think we should consider either manning the car park or introducing a barrier system? This would be very expensive for the surgery and mean reception would need to be more involved in the management of the car park.**

*Single answer question or grid (answers per option add up to roughly 100%)*

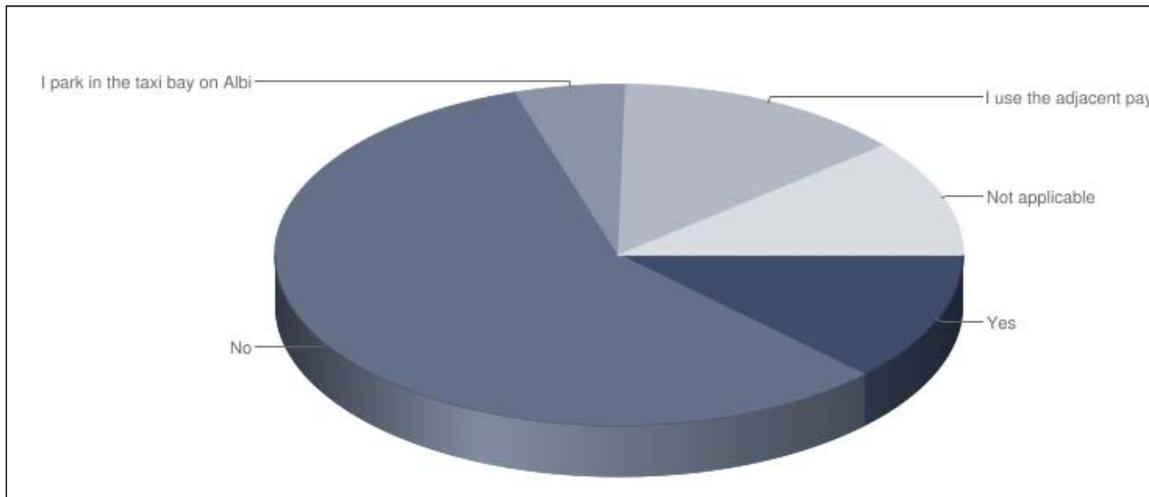


Option:	TOTAL
	<b>(154)</b>
Yes - a barrier system	8
Yes - a manned car park	6
No - neither would be truly effective in such a small car park.	137

Base: 154 out of 164 people answered this question

**Do you use the car park when dropping off a repeat prescription request?**

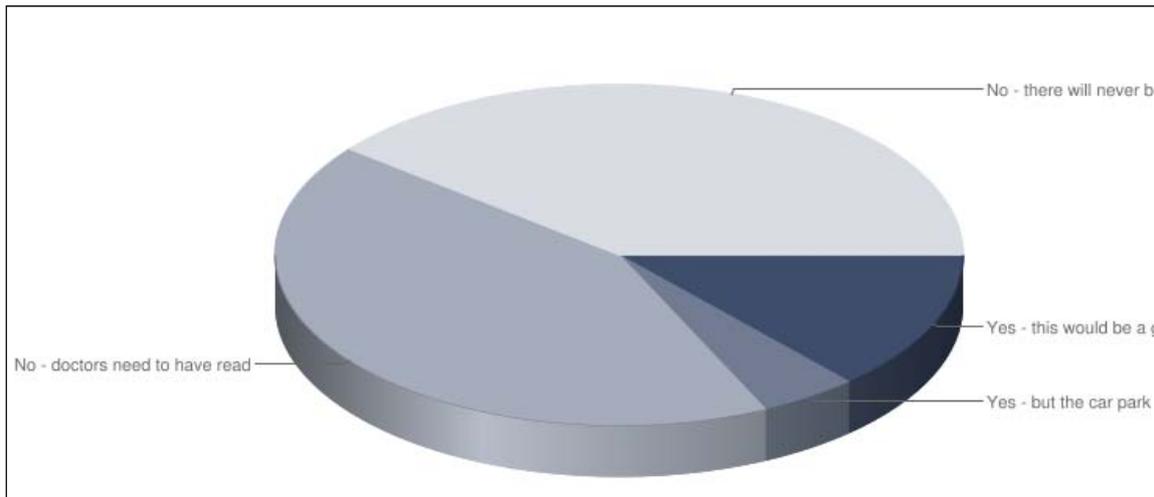
Single answer question or grid (answers per option add up to roughly 100%)



Option:	TOTAL
	<b>(157)</b>
Yes	19
No	89
I park in the taxi bay on Albion Way	8
I use the adjacent pay and display car park	21
Not applicable	17

Base: 157 out of 164 people answered this question

**Do you think the car park should be reserved for patients use only with more disabled bays and mother and child spaces?**  
 Single answer question or grid (answers per option add up to roughly 100%)

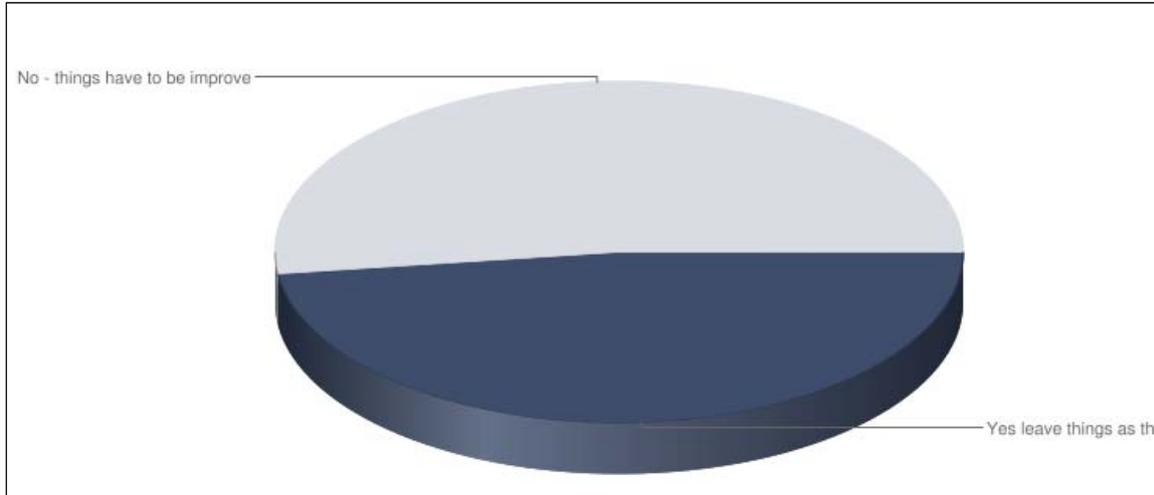


Option:	TOTAL
	<b>(153)</b>
Yes - this would be a good change	20
Yes - but the car park would need to be supervised.	7
No - doctors need to have ready access	64
No - there will never be sufficient spaces.	59

Base: 153 out of 164 people answered this question

**Do you think that we should leave things as they are and not consider changing the use of the car park, despite its limitations?**

Single answer question or grid (answers per option add up to roughly 100%)



Option:	TOTAL
	<b>(151)</b>
Yes leave things as they are	71
No - things have to be improved.	77

Base: 151 out of 164 people answered this question

**Do you have any comments regarding the future management of our car park?**

*Large free-text box*

Option:	TOTAL
	(96)
<p>Comments:</p>	<p>I do sometimes hope to find a space at the surgery, usually if I just want to pick up a repeat prescription, but I hardly ever find one. I think, that because there is a pay and display car park next to the surgery, people should use that. I do almost always. The surgery car park should be used by essential users only, ie the really sick or disabled or mothers struggling with babies or sick children. The rest of us can manage, I think, even if we are poorly.</p> <p>I havent answered question 1 and 2 because I come into town on the bus</p> <p>Has consideration been given to asking patients making an appointment if they require a parking space, and if so, allocating a specific space for a prescribed time? This or some similar method may enable data to be recorded to identify the inadequacy or otherwise of the existing space. This might enable appointments to be offered when parking space is available for those patients who require it.</p> <p>Perhaps a prominently displayed notice advising patients that most of us should be using nearby car</p> <p>Unless you get more space not sure what can be done. I use the bus if the appointment is after 10am.</p> <p>There should be some spaces to drop patients who feel weak after having had an op for example or painful conditions not only for "disabled" people or mothers with young children.</p> <p>I try and come in by bus</p> <p>There are 2 public car parks very close by where patients should park. One is adjacent and swan walk very close. The car park should be reserved for staff en route to home visits etc and emergency access for ambulances and other emergency services.</p> <p>Preference must be given to the Doctors first, then to the disabled.</p> <p>By removing access to the free car park, which frankly is pot luck when it comes to getting a space (!) people would actually be prepared to use a pay&amp;display car park. This should then prevent those that are ill-prepared (no change) or too lazy (the ones who double-park in the car park or on the double-yellow lines on the slip road) from abusing the facilities. A good programme of communication would obviously need to precede the change, and it might result initially with patients being late for appointments if they can't get it to the adjacent pay &amp; display, but eventually everyone would get used to it and leave sufficient time. This would save the surgery having to deal with "policing" the free car park, which will ALWAYS be abused as well as any cost associated with managing it. Would be nice if the council could reimburse some of their revenue from the adjacent pay &amp; display - doubt that though!</p> <p>I never find an available space but use my disabled parking badge to use double yellow lines and park within walking distance. Appointments never last that long and I certainly wouldn't go elsewhere for anything other than doctors or nurses appointment - but I can see some inconsiderate people would. Perhaps the threat of clamping or a fine would deter unscrupulous parkers!!</p>

Option:	TOTAL
	<p data-bbox="1054 174 1110 203">(96)</p> <p data-bbox="799 208 1345 277">Maybe a 'one off' timing of cars and leaflet distribution would sort out frequent offenders and let them know they are being monitored.</p> <p data-bbox="799 344 1299 371">Do you think that a disc system could be organised?</p> <p data-bbox="799 394 1345 560">The car park is too small to do anything different. Up until 10 am there is a little problem because of the free parking adjacent. Is there anyway of getting agreement with HDC for limited time parking next door with a permit that could be collected at the front desk? I hope a future survey will cover telephone contact. It cost us £5 last month, which I can afford, but I am sure many cannot.</p> <p data-bbox="799 582 1345 819">I have not answered all the questions as my answer is not available. Since I got a ticket from a warden because I was in with a doctor when I needed to put money in the adjacent car park metre I have parked as close as possible to the surgery and walked in. I think the adjacent car park could be asked to supply a couple of spaces for those disabled / with sick children to drop off then go and park. A time limit should be applied and Doctors /visiting professional Staff/ambulances should have sole use of the parking at the surgery.</p> <p data-bbox="799 842 1345 1057">I have not answered all question as my answers are not available.I park as near to the surgery as possible then walk as I have had a parking ticket while I was in with the doctor so could not get to the metre.This is difficult when feeling unwell however the medical staff should have priority. Could the car park next door provide several drop off spaces to the surgery so that disabled, sick children and adults could be dropped off prior to car being parked in a near by pay and display.</p> <p data-bbox="799 1124 1345 1554">Perhaps the car park should be reserved for doctors and just a few for disabled parking/emergency parking. eg is it possible to determine when someone books an appointment to identify from their records if they are disabled and how they will be accessing the surgery. Similarly determine if someone does have an urgently sick child and inform given as to availability of parking. Is it possible to negotiate parking spaces in the adjacent pay and display which patients could use in an emergency. Certainly when I am acute unwell I have to use a taxi to get to the surgery and need to get as close to the building as possible and in the past this has been difficult to do due to the congestion in the car park OFTEN with people sitting waiting in their cars for someone to come out of the surgery. If I am given a lift I usually ring the person when I am ready to leave so that they park elsewhere and then only come close to the surgery when I am actually ready to go and similarly with taxis.</p> <p data-bbox="799 1576 1345 1792">Spaces for disabled need to be bigger, there is insufficient space to get the car doors open. The area used for doctors would not really help for patient parking. It may be possible to get some more spaces by utilising the grassed area. A look at the shrubbery and tree areas may reveal some more space. It is worth remembering that many disabled people can use Swan Walk free of charge, so it may not be necessary to provide additional spaces for the disabled at the surgery.</p> <p data-bbox="799 1836 1345 1953">I think designated Doctors only bays and Disabled bays only Ambulances can hover or use a Doctors parking bay if required. All others can use the local car parks - majority of people will come to the surgery and then go on to do other things in town</p> <p data-bbox="799 1998 1345 2047">however you have to trace those people who park &amp;walk to the town or with dog.</p>

Option:	TOTAL
	<p align="center"><b>(96)</b></p>
	<p>If I have an appointment then I will park in the Leisure Centre if early enough (free up until 10am?), or in the Albion Way car park - which is fine. However what is annoying is dropping off and picking up of prescriptions. This only takes minutes, so I am not going to pay Â£1.60 (or is it now Â£1.80?) in the Albion Way car park just to collect a prescription. Luckily I usually manage to time it so that I can get a space, or just block someone in for a couple of minutes while I nip into the surgery. Perhaps an arrangement with the leisure centre? Or get the council involved. Hotels often have a way to get parking tickets validated for customers, which would be useful for Park Surgery patients using Albion Way (or similar arrangement with the leisure centre?), which would then make it better placed to change the Surgery parking itself for disabled/parent drivers? The problem with Albion Way though is that if its a routine appointment and you are fit and healthy, then the walk is ok. But sometimes/often people have problems (heart/mobility, etc) that render them unable to walk that distance. I've had bouts of cystitis in the past and I know I would struggle manage parking in Albion Way and walking to the surgery with that! So perhaps the answer is some sort of 'liasion' with the leisure centre?</p> <p>If the car park is owned by the surgery, is it not possible to place signage at the carpark entrance and at the surgery entrance and state its an offence to park if no appointment ? or close the carpark and have drop off only, NO parking at all.</p> <p>As you do not have many spaces, it makes sense to use the carpark for the doctors and disabled.</p> <p>I like the idea of a barrier system, you would get a ticket, sign in at Reception and after your appointment get the ticket cleared? I brought someone to the Surgery, not permanently disabled, but problems walking at that moment in time, so I dropped them off as near as I could and paid and parked in the Bowl. Then walked over to the Surgery to wait for them, and I was absolutely horrified at how patients had parked, with no regard whatsoever for the other users.</p> <p>it can be very expensive in the pay &amp; display &amp; I appreciate getting into a space if at all possible. I feel people should be reminded that the car park is for those using Park Surgery only &amp; not for shopping or dog walking!! It is difficult to assess the time you will be at the surgery which makes it nerve racking if your car park fee is running out.</p> <p>With so few spaces and a large "population" using the surgery it's going to be difficult to find any solution which could be managed cost effectively. I've never seen the taxi-bay in Albion Way used for that purpose - could the Council not make that area over to the Surgery for use by doctors only thus freeing up some further spaces in the Surgery car park. My wife is registered disabled and we do need a space when she visits the surgery but if I'm attending I will walk or find parking elsewhere. This may be one of those problems for which there will never be a satisfactory solution.</p> <p>No suggestions regarding management of car park but I would just mention that many over 60's make use of their bus pass to get to the surgery whether or not they have use of a car.</p> <p>I think that doctors should have a priority to park in the car park outside surhery and it should have a barrier system. Disabled and mother with small children could park in the adjacent pay and display car park and the rest of us could park in Swan Walk car park. I think that it is wrong for the doctors to waste their time looking for a parking space in other car parks. They should have priority to park in the</p>

Option:	TOTAL
	(96)
	<p>car park outside the surgery.</p> <p>The car park will always be a problem - the type of person who will leave their car and go shopping or walk the dog will do that whatever is done other than a barrier or full time supervision, neither will be practicable in such a small park.</p> <p>Widen the entrance /exit for width of 2 cars or have separate exit if possible to car park...?. Or...as there is zone parking on street, perhaps some kind of agreement with Council allowing your surgery permission to give to patients temporary parking for up to 1 hour while visiting surgery. The parking lot in park could be used somehow-it is never full...unused space-why can't the council and surgery liaise regarding this matter? Space around side could be used for additional car parking space if ramp and green area is removed...? As for management of the existing car park...well defined/marked car parking spaces giving plenty of clearance at entrance with a pick-up/drop-off zone by 'patient' door where no one can park might help esp during busy times?</p> <p>If you change the use to just disabled and mother / child parking only, how do you administer the car park? I feel that all bays should be for disabled / seriously ill patients only but as self-administering will still be abused and who would check that disabled patients really are? Probably best to leave as it is because I can't see how it could be improved as even with volunteers running the car park they would be open for aggravation and abuse....</p> <p>Keep it simple and reserve the car park strictly for designated groups - as in the third question. You could threaten clamping for unauthorised use but you will have to be prepared to enforce once or twice to get the message across.</p> <p>It is excellent that until 10am we can use the sports centre car park - that helps a lot - but if I have to come for an appointment I park elsewhere and walk. However, if I find that I need to pop in at another time I always come during 1-2 when there is usually a space for a quick trip.. thank you.</p> <p>Cranleigh introduced a barrier system which was vandalized. Are the bays named eg Doctor ambulance disabled leaving no space, or only one for the dropping off of prescriptions. Perhaps a note of licence plate numbers of people who park there without permission and equally a card for people who have permission to park there which can be placed in view. If the public who are abusing this small car park see that who is parking there is being monitored, hopefully they will think again.</p> <p>The car park is too small to do anything more useful. There are always times when someone is too ill to walk far and in those cases you can use the car park alongside the Sports Centre - hopefully it won't be full!! It is only times like this when one needs to park near and not have to walk too far! It is a problem at certain times but I cannot see any new way to make it more convenient or easy for anyone! The only answer at a time like this is to get someone to bring you and drop you off if possible!!!</p> <p>I usually park in the bowling car park. It is normally free to park in the mornings. I don't usually have problems parking. I feel the Surgery car park should be reserved more for drs/staff and people who need to have close access to the surgery.</p>

Option:	TOTAL
	(96)
	<p>If the major problem is people who are not attending the surgery using the car park, then all that would be required is a sign at the car park stating you car will be clamped and removed if you are not displaying a valid parking ticket obtained from the surgery when booking your appointment or checking in for your appointment. The reception staff would just need to print an appropriate ticket for the period. Then any member of surgery staff could do the odd random check, and notify the appropriate authority re any cars parked there without a valid ticket.</p> <p>I think there should be some form of penalty for those who abuse the system. If possible all patients should be made aware of the difficulties being experienced and their co-operation sought.</p> <p>A lot of people only need the car park to drop off prescriptions and book appointments. Hence occupancy is of short duration.</p> <p>Not really, there is not much you can do except, maybe, consider asking for voluntary assistance, such as you have during flu injection times. I would consider volunteering</p> <p>It was a mistake to build a surgery with such limited car parking space in the first place but as it can't be changed now the parking should be for doctors, and disabled patients only. Everyone else would expect to have to find parking in the town if they were visiting other services or businesses so why not when visiting the surgery. At the moment it is open to abuse as many people use it as a free car park just to ho shopping in the town.</p> <p>Personally, I have not found it a problem on the rare occasions that I visit my Dr.</p> <p>There is clearly no simple answer to the car park problem, as some people will abuse any system if they can get away with it. A system which gives priority to essential members of staff would need to be introduced, and it seems obvious that the doctors come at the top of that list (we attend the surgery to see the doctor). The list of priorities would necessarily need to be agreed "in house", and then to enforce the system only a barrier type of deterrent would probably work.</p> <p>I have only used the car park dropping off prescriptions twice so have not been inconvenienced in any way. On a wet day if I bring my car I would never try to park in the surgery carpark as I would be afraid I'd be late for my appointment. I find it difficult to answer the last question. Carparks are always a problem because some people can be most inconsiderat.</p> <p>Patient parking is not a necessity due to adjacent parking which for most patients is no problem. Keep the car park for staff disabled. Mother/child do not need special treatment other car parking is available within short distances.</p> <p>I think the car park should be for doctors,visiting nurses and medical services also an easy access space for ambulances. it is unbelievable doctors have to park in public car parks. There could be a 'drop off zone' for patients.If space allows desgnated spaces for disabled.</p> <p>Double parking can be a problem also people driving skills are not that good I have almost been run over a few</p>

Option:	TOTAL
	<p data-bbox="1054 174 1110 203">(96)</p> <p data-bbox="799 203 1353 300">times People do not seem to be very helpful when using the car Park I think you will always have a problem with the surgery the size it is so it is best to leave alone and tackle more pressings issues.</p> <p data-bbox="799 322 1342 488">when i have driven to surgery i have left early in order to park when i have had a early morning appointment.and have witnessed two or three staff members using the spaces that a patient would find useful.even though staff need to park do they need to take these spaces as a patient with children or one with walking difficulties would find it more useful.</p> <p data-bbox="799 577 1334 792">We think that there should be more than two disabled parking bays, we also think that it is important that the doctors are able to use the surgery car park at all times, and that the space for the abulances need to be kept close to the entrance of the surgery. Perhaps patients who use the surgery could be encouraged to police the car park themselves and report any misuse of the car park facilities to the surgery staff, or maybe a dedicated staff member.</p> <p data-bbox="799 815 1353 1339">Patients could 'log' their car reg number in when they arrive at reception via person or touch screen. Signs in carpark advising patients or drs etc only and any unreg cars will be clamped. This would deter some cheeky users plus allowing persons with mobility probs that are not classed as bad enough for disabled badges to also use the carpark when visiting the surgery. A barrier too expensive for size of carpark, having it manned solely for this purpose not needed but a hourly check by reception could be workable if the car regs are recorded or a simple number system used for window screens ie take a tix system and any unticketed cars clamped or reported. Might be hassle to begin with but word would soon get around and the non surgery users would be deterred. Either that or simply enforce this system on busy days or peak times ie run up to xmas. Various reasons for seeing a doctor mean not just mothers with children or the badly disabled sometimes have limited mobility so would be unfair to penalise them, either way some form of manning would be required as the 'cheeky' parkers use whatever spaces they find regardless of purpose - threat of clamping or a fine hits them where it hurts.</p> <p data-bbox="799 1361 1347 1458">Part-time manning perhaps, e.g. spot checks (all cars to display something collected from reception say within ten minutes maximum). Allow say ten minutes for anybody to park. Add signage stating "for patients only" or similar.</p> <p data-bbox="799 1503 1353 1740">It's not really practical to alter current arrangements because it's so small. But a notice in reception and at the entrance to the car park asking able bodied patients to use it only for visitng the surgery and to leave straight away after might help. Having introduced a barrier system in our church car park, which is very successful, I would advise against doing so here. Your space is too small and the users too many and irregular in attendance. You would need a permanent attendant. Best to just ask users to be considerate of others.</p> <p data-bbox="799 1785 1331 1832">if most of the doctors would park in that little car park, it would be full.</p> <p data-bbox="799 1854 1353 1906">Regarding dropping off repeat prescription requests. I and many others take advantage of local pharmacies.</p> <p data-bbox="799 1928 1347 2067">The above questions do not allow me to indicate fully what I do, namely: a) Have a lift to the surgery and the driver, my husband waits for me in a space if one is available or parks elsewhere not necessarily in a nearby car park or b) I drive part way in and park on the outskirts of Horsham and walk the rest of the way : this is only</p>

Option:	TOTAL
	<p data-bbox="1054 174 1110 203">(96)</p> <p data-bbox="799 208 1353 327">feasible if I am not suffering badly, and because I am currently able to drive and walk. The main issue is lack of spaces to cope with the turnover of patients who would wish to be able to use the car park, but I do not see how you can address this problem.</p> <p data-bbox="799 344 1353 445">I am surprised there is a problem, When I visit the surgery I usually have a look to see if there are any free bays, if not I use pay and display either the park, London Rd or Swan Walk to park.</p> <p data-bbox="799 510 1353 629">It is useful having the pay &amp; display car park nearby. Perhaps when the Council gets round to improving the area outside the front of the Bowling alley, they could increase the number of spaces in that car park. Could that be looked into?</p> <p data-bbox="799 694 1353 770">Would it be possible to outsource the management of the car park to the council? Or some other organization? I would think it might be worth asking the question.</p> <p data-bbox="799 813 1353 913">there will always be difficulties in a town centre surgery. I only found out very recently that there was a P&amp;D carpark adjacent: I thought it was private until a couple of days ago.</p> <p data-bbox="799 978 1353 1055">make all of the bays 'pay and display' perhaps that would discourage shoppers? Also the car park in the park could be extended a bit, because at times it is full up.</p> <p data-bbox="799 1097 1353 1216">I think people need to have the chance of parking at the surgery especially for dropping of repeat prescriptions and collection from the pharmacy and people should be encouraged not to abuse the parking due to the fear of losing parking altogether.</p> <p data-bbox="799 1258 1353 1503">I think the car park should only be used for short visits of a few minutes, such as dropping a patient off or picking up a prescription. Patients with an appointment should park elsewhere unless disabled etc. since such visits can take some time, particularly if the doctor is running late! A sign outlining a maximum length of stay, and stating that the car park is for surgery patients only during surgery opening hours should be displayed. It is not warranted to supervise such a small car park but the occasional spot check might help as a deterrent!</p> <p data-bbox="799 1568 1353 1760">How about patients having to get a disc for display from reception, with spot checks and a ?£50 charge notice on the windscreen for defaulters = ,might be difficult to enforce Also notice in surgery encouraging people to drop off at the taxi bay Extra space from Bows Cr? card from reception? Bob &amp; anne Baveystock Not sure how barrier system would work - card from reception to get out? but if no money, not a goer anyway</p> <p data-bbox="799 1825 1353 1874">Display a large notice saying that parking spaces may only be occupied while patient is in surgery.</p> <p data-bbox="799 1895 1353 2040">The problem cannot be solved due to lack of available space and the success of the Practice. The only thing that could be done is to display Notices and rely on the goodwill of the patients !!! My sympathies are very much with the Doctors who have enough to worry about with patients without worrying about parking.</p>

Option:	TOTAL
	(96)
	<p>I think the car park should be for essential users only, ambulances, disabled and staff who need to exit and return during the day for their responsibilities. I do not know how big a problem inappropriate parking is, so, to spend money that should go into patient welfare on expensive car parking alterations does not appeal to me.</p> <p>Reserve parking as outlined in Q3, perhaps with a space for dropping off and picking up. The only problem with parking in a pay &amp; display car park is if the doctor is overrunning on his schedule and we can't get back to &amp; from the car park in time for when he's free, thus risk losing our place in the queue. PS We received 4 versions of this email, so please could you delete 3 of them from your records before the next round. Thank you</p> <p>I am a driver for Horsham Area Community Car Scheme. I think the car park should be for the disabled and drop offs only. This includes us,taxi drivers and people dropping of patients. Everybody should allow enough time to park in the town carparks when planning their visit to Park Surgery.</p> <p>I am a driver for Horsham Area Community Car Scheme. The car park should be for the disabled and dropping off/collecting only. This includes us, taxi drivers and drivers dropping off patients. Everybody should plan their trip to Park Surgery with enough time for the public car parks.</p> <p>Although I have stated I walk, I use a bus to the Bus stop in Albion Way and walk from there. A number of Patients do this.</p> <p>I try to make appointments at a time when I can use the bus. I also try to make appoitments early so as to be able to use the adjoining car-park which is free until 10.am</p> <p>GEN UINE PATIENTS TO CHECK IN WITH REISTRATION OF CAR THEN ISSUED WITH A TIMED TICKET VALID 1 HOUR. THIS MAY DETER DOG WALKERS SHOPPERS FROM PARKING A NOTICE ON THE WALL outside may deter mis use AS THEY WONT HAVE A TICKET</p> <p>I rarely park in the surgery car park and at times find this difficult if my children have appointments. I don't feel I should have to pay for parking when a member of my familt needs to see a doctor. I try to walk to the surgery but this is not usually an option.</p> <p>Another option might be to have a "Pay &amp; Display" machine and reimburse genuine patients at reception</p> <p>It would be usefull if the ajacent pay and displayed car park meters gave change, as very often patients are concerned and worried about visiting the surgery and they do not always have the proper exact change. or a change machine some where.This survey does not let one tick more then one answer i.e. I sometimes walk to the surgery if feeling well enough and have the time.</p> <p>There will always be people who will ignore all restrictions.The car park is small,and personally a notice, advising that the car park is for disabled persons, mother and children and as a dropping off point patient/s only. If a patients collection point is added to a notice, there will always be those who will interpert this as a waiting zone. THOSE with disabled badges are allowed to park on the road adajacent to the surgery, which I do, if my husband has an appointment at the surgery. As a point.....has the</p>

Option:	TOTAL
	<p data-bbox="1054 174 1110 203">(96)</p> <p data-bbox="799 208 1345 277">problem of parking become more prominent since the surgery incorporated the chemist/ and patients tending to wait for prescriptions?</p> <p data-bbox="799 300 1353 678">Without a lot more space and control I do not think there is much point in changing things. Putting it all over to disabled and mother and babies would mean that on the rare occasions when there are "quiet" periods other patients would be denied the use of it. The adjacent car park also gets very full, particularly in the early mornings and even if there is control on both doors of the Surgery you will always get people saying they are popping into Boots etc to get their prescriptions because it takes too long to use the "inhouse" dispensary. Although the pharmacy is a help it has also created more delays before people leave the surgery because most people get a prescription from their Doctor and then sit and wait. I personally prefer to get away from the germs as soon as possible and get my medication elsewhere such as Norries.</p> <p data-bbox="799 701 1353 916">Make the car parking area smaller by creating a facility to drop patients off with the car then being driven off to another car park. Such parking spaces that are available should only be used by medical staff. Perhaps the bays should each have a notice "Permit parking only - illegal parking will result in clamping" which may deter shoppers using the park. I also use the cycle racks which are helpful though there are more cycle racks by the entrance to the bowling alley.</p> <p data-bbox="799 938 1353 1272">AS the car park is of very limited area the persons authorised to park must be prioritised.I suggest that top priority should be doctors,space for ambulance and Two DROP OFF POINTS for DISABLED PERSONS ONLY.A DELIVERY BAY for vehicles delivering to the surgery.Any parking spaces available after this would need to be carefully allocated by management,to accommodate other surgery staff. To make this system SELF ENFORCING, parking bays should be clearly defined with professionally installed 'surface bay lines'together with identified bays ie DOCTOR, AMBULANCE,DISABLED etc. In my view this restricted use is the only practical way to make the best use of the very limited area available. DELIVERY BAY etc.</p> <p data-bbox="799 1294 1334 1534">My husband was Facilities Manager for a large London firm with very limited car parking spaces. He said the parking was always a constant NIGHTMARE so they introduced designated names only (partners). This worked but he received constant FLACK and ABUSE from everyone else who felt they deserved to park. He suggests you make your car park disabled only. As you so rightly point out there are parking facilities nearby for the rest of us. Not easy I know but I think it is the only way.</p> <p data-bbox="799 1556 831 1579">No</p> <p data-bbox="799 1601 831 1624">No</p> <p data-bbox="799 1787 1353 2002">The space is inadequate, perhpas considertion could be given to contract parking for staff to free up more space. Trying to categorise bays would waste space. It should be borne in mind that the individuals are all attending the surgery for medical reasons and thier needs should be considered. Some supervision would help if it is being abused as a car park by shoppers. A couple of photographs taken every half hour would be enough to identify offenders.</p>

Option:	TOTAL
	<p data-bbox="1054 174 1110 203">(96)</p> <p data-bbox="799 210 1342 259">THINKING OF GOING TO CHANGE MY DR GO WERE THERES MORE ROOM,</p> <p data-bbox="799 282 1353 378">Abuse by dog-walkers or shoppers is probably impossible to prevent without barriers or manual supervision. The best that could be done is a 'blitz', occasionally, if the above is a problem.</p> <p data-bbox="799 423 1307 472">I have some mobility problems but at the moment my husband is able to drop me off at the surgery.</p> <p data-bbox="799 539 1345 730">I believe patients are allowed to park in the adjacent car park for free until 10am. But what if they are called in to see the doctor (as happened to my husband) at 9.50am? Also one never knows how long they will be in the surgery, it can easily run over the hour. Is it not possible to have some agreement with Superbowl car park that patients will not be fined for overstaying their time. If that were the case I would be quite happy to pay.</p> <p data-bbox="799 775 1339 987">I prefer to use the carpark, but am aware that opportunities are rare, so usually use other carparks. Perhaps a system of cards being issued to eligible patients, signing in and out. Some checks would be necessary and proof of eligibility might be necessary. Alternatively numbered tickets should be issued with the bay number and arrival time on them, to be returned on departure, with time registered. Abuse of the system would jeopardise further concessions.</p> <p data-bbox="799 1010 979 1037">NO N/A at present</p> <p data-bbox="799 1059 1299 1108">Perhaps very clear signage for whom the car park is available, and CCTV to catch the abusers.</p> <p data-bbox="799 1153 1353 1675">I think the car park should be for disabled, mother/child patients as well as ambulances and doctors/nurses doing home visits. if knew that there was no parking available for everyone else I wouldn't even attempt to drive to the surgery. I would probably be more likely to walk/cycle/ get a lift and if these options were not possible I would drive directly to one of the pay and display car parks. I believe others would do the same and actually it would be all together less frustrating and would make the whole area instantly less chaotic. If I need to drop anything off at the surgery such as a letter or repeat prescription I try and do so 'out of hours' and maybe this could be encouraged? I am not sure that a barrier system would work as how would this work practically? You would need some sort of pass/card I imagine. How would patients get these? I think it would be a nightmare administratively, very expensive, open to misuse and would probably always be breaking down! How about the car park being manned by volunteers? Is this something the Friends of Park Surgery could be involved with organising? i personally would be happy to be involved in something along those lines and imagine that other people might be too</p> <p data-bbox="799 1697 1334 1816">Until just recently I did use a car, and I possess a blue badge and many could not find a space. Several times I parked on the double yellow lines close to the gateway into the park. I honestly cant see how you can improve the situation.</p>

Base: 96 out of 164 people answered this question