

Glenlyn Medical Centre & Giggs Hill Surgery Newsletter

Issue 2 – June 2015

URGENT CARE CLINICS

We are pleased to introduce our URGENT CARE CLINICS.

- An innovative, additional service to all patients from both practices.
- Distinguishes between Urgent Minor cases and Complex Scheduled cases.
- Uses skilled, prescribing nurses for Urgent Minor care.
- Releases doctor appointments for Complex Scheduled care.
- Starts 6 July 2015.

Phone your Usual Surgery
At 8am for a morning appointment
At 1pm for an afternoon appointment



Choose the correct Option



URGENT CARE CLINIC

- urgent problems
- usually new or flare-ups
- chesty coughs
- temp >48hrs
- significant pain, etc
- PRESCRIBING NURSES

ROUTINE GP Appointments

- on-going symptoms
- long-term illnesses
- complex conditions
- reviews, sick notes, referrals
- follow-up after tests
- DOCTORS and Advanced NURSES

Urgent Care Clinics will be held at Giggs Hill Surgery

14 Raphael Drive, Thames Ditton, Surrey KT7 0E.

Please consider Self-Care options:

- Children's fevers: if responds well to calpol/neurofen then monitor for 48hrs.
- Most colds, coughs and sore throats are viral and do not respond to antibiotics.
- Try the chemist for advice and remedies for many conditions.
- Many treatments are now available without prescription, so no consultation needed.

WEEKEND CARE

- New Clinics at Giggs Hill Surgery (no more need to go to Epsom or Kingston)
- Sat and Sunday 4 hours each day
- Car visits for housebound patients
- **Call 111 for weekend appointments**