

**ST PETERS SURGERY FOCUS GROUP.**

**MINUTES OF MEETING ON WEDNESDAY 11TH FEBRUARY 2015 AT 6.30PM.**

**WELCOME AND APOLOGIES.**

**CHAIRPERSON DAVID SHAW.**

**ATTENDEES.**

T&B CHEESEMAN , A WALKINDEN.J.WATLER. S. BURROWS.J.BRANDRICK.  
C.MARTIN.  
APOLOGIES. R. SYMONDS.

**1..GUEST SPEAKERS.Introduction.**

DOMINIC CARTER. CCG.  
LOUISE PIPER . LIVE IT WELL.

**2.MINUTES OF LAST MEETING. READ AND AGREED.**

**MATTERS ARISING FROM PREVIOUS MEETING.**

**Action on hearing loss.**

Information on “Hear to Help” situated in Northdown Road Cliftonville was shared with the group.

This was available on a Tuesday 2-4pm and Thursdays 10.30am-12.30pm. It was noted that that there was poor communication between Canterbury and Audiology at the QEQM.

A suggestion was made for possible stock of hearing aid batteries to be made available from the surgery.

Corinne informed the group that all flu jabs had been completed for patients who came within the criteria.

CRB checks for any volunteers could not be funded.

Leaflets were to be made available in the surgery for voluntary organisation, for any patients who may need further help and support.

3.

**Dominic Carter from the CCG** was introduced to the group and gave a short presentation on the work of the CCG and his role within this.

Question and answers followed and an email detailing this information was sent to group members following this meeting.

A copy of this can be obtained from the practice manager C. Martin.

4.

**A presentation on Live it Well was given by Louise Piper Project Officer for public health KCC.**

Detailed information was given by Louise and again a copy of "Six ways to Wellbeing," can also be obtained from the practice manager C. Martin.

5.

**New Action Plan.**

Corinne asked for two volunteers from the group to work with her to prepare a draft for a new Action plan for April 2015.

Ted Cheeseman, Shirley Burrows and Judy Watler offered to share this and dates and times were given when they were to meet up with Corinne.

6.

**Friends and Family Test Update.**

The feedback from this survey was very positive, it appears that the one main issue that is still outstanding is the waiting time for patients to see the GP.

Again it was acknowledged by the group that both GP's offer an excellent and caring service, but space within the building limits this to only two GP's caring for such a large practice.

**7. AOB.**

Corinne announced that improvements were to be made within the surgery, redecoration and new carpets etc.

**8. Vision on line.**

A report from a patient had reported that during the process of ordering medication online the site had used cookies .

Corinne was to investigate further.

**Date of next Meeting is Wednesday 20<sup>th</sup> May at 6.30pm**  
**Chairperson. Ted Cheeseman.**