


<b>St Peters Surgery Patient Focus Group</b>		
Date: 04/03/2014	Time: 18.30	Venue: St Peters Surgery
Chairperson Margaret Seager	Note Taker Margaret Seager	
Attendees Bernard McGeorge, Shirley Burrows, Arthur Walkiden, Jan Branderick, Judy Watler, Margaret Seager		
Guest Speaker – Sarah Hyett, Rosalind Spinks		
Apologies: Ted & Bobby Cheeseman, Dr R Symonds		
<b>Meeting Notes</b>		
Agenda item: Consultation on Out Patient Services in East Kent		
Discussion:		
<p>Sarah presented an overview of the proposed outpatient services in East Kent, Why the need for change, who they have talked to, what patients have said, the outpatient strategy, what it will mean for patients and how people can give their views.</p>		
 <p>Consultation on Outpatient services ir</p>		
Sarah asked the group what they thought about the points that had been raised		
Members of the group responses were:		
<ul style="list-style-type: none"> <li>- One stop clinics beneficial for patient</li> <li>- Concerns around parking facilities</li> <li>- Concerns - longer wait time for first outpatient appointment</li> <li>- Patient Transport</li> <li>- Appointment booking</li> <li>- Premises – accommodation</li> <li>- Availability of appointments – ENT</li> <li>- Emergency Surgery gone to K&amp;C + Ashford</li> </ul>		
Conclusion:		
<ol style="list-style-type: none"> <li>1. Agreement that one stop clinics are beneficial for the patient – especially those who are concerned about their prognosis, such as the breast clinic</li> <li>2. Concerns were raised about parking facilities at QEQM – with parking already an issue – Sarah is going to get back to Shirley about the number of parking bays available to patients</li> <li>3. Patient wait times – for first outpatient appointment – ENT already have problems offering a first appointment within the 8 week time frame</li> <li>4. Patient transport – Concerns around one stop clinics and schedules</li> <li>5. Appointment booking – joined up services</li> <li>6. Emergency Surgery at QEQM – concerns raised around emergency surgery not being offered at QEQM – emergency surgery now going to</li> </ol>		

K&C or Ashford instead. Sarah explained that this has been due to safety issues and much better to see the appropriate surgeon where safety is paramount

**Actions:** Members of the public, Patients, Patient Focus Group can complete the survey either on line, or via the paper questionnaire final date 17/03/2014