Robert Frew Patient Partnership Group Minutes of 50th Meeting Held 21th July 2014 At The Robert Frew Medical Centre

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Present

Chair Len Coles

Vice Chair Lesley Cogan

Treasurer

Secretary

Jacqueline Coleman Tricia Marshall Alan Bedingham John Langley Dr Tony Ogansanya Alison Whyte Mike Prior Janet Whittaker Tony Burr Carol Groves Shirin Chakera

50/01 Apologies

Alan Ursell Jean Ursell Jayne Bevis Colleen ShelleyGareth Williams

50/02 Minutes from last meeting and matters arising

49/04 Printing quotes for the surgery information leaflet are still not available.

Action Jacqueline Coleman

49/12 NAPP membership has been paid

49/13 Len Coles doesn't yet have pictures of all the PPG members – send selfies to him please.

50/03 Texting system SMS reminder

The texting system has been updated, but there still appear to some issues.

50/04 Booking Online

Some people are booking appointments online but then not turning up for their appointments. If this should be seen to be happening it was suggested that this facility be removed from said patients. Approval for this is required from the partners.

50/05 Prescription Review Update

Hospital prescriptions are supposed to be added to surgery prescriptions, Alison Whyte to look into this to understand why it doesn't always work.

The Electronic Prescription System is not fully activated, if there are any questions on this system, John Langley can take them to the SEMC.

50/06 A.O.B.

a] Elections

Elected unopposed:-

Alan Ursell - treasurer

Jean Ursell – secretary

Lesley Cogan – vice-chair

John Langley to set up an on-line vote for the chair between Len Coles and Jacqueline Coleman.

b] GP Cares Petition

This petition is available for all to sign, it is in the Dr's mess. Alison Whyte will also attach a link on our website to the BMA - your GP cares website, so patients can get a whole load of information.

c] Defibrilator machine

Dr Tony Ogansanya suggested that a defibrillator in the town would be useful. Alison Whyte later reported that Anne Bender from Spire Health will be at the next meeting regarding the defibrillator and Mark Hills (trainer) may also attend. She asked if anyone knew of any patients with their own business for potential sponsorship or any other way funds could be raised.

50/07 Date of next meeting

The date of the next meeting will be 18st August 2014 at 6.45pm.