

Robert Frew Patient Partnership Group
Minutes of 65th Meeting Held 19th October 2015
At The Robert Frew Medical Centre

Present

Lesley Cogan	Chair
Jacqueline Coleman	Vice Chair
Alan Ursell	Treasurer
Jean Ursell	Secretary

Tony Burr, Carol Groves, John Langley, Joan Nutley, Janet Whitaker.

The meeting commenced at 6.45 pm.

65/01 Apologies

Apologies were received from Mike Prior.

65/02 Minutes from last meeting and matters arising

The minutes were accepted as a true record and signed accordingly. It was decided to go ahead with the meeting even though there was no representative from the practice in attendance.

65/03 Wickford housing developments update

Caroline Reagan has replaced Tom Abell. CCG has been asked who will take over his roles. Nothing more known.

65/04 Report from SEMC Locality Patient Group meeting

Deficit for last full year is about £10 million. Trying to find cuts as deficit rolls over to next year.

Phlebotomy still a problem having gone downhill. They are being taken to task by CCG. BTUH have sub contracted the phlebotomy out but cannot get any information from the provider.

65/05 Defibrillator

Have applied for funding for 2 units from British Heart Foundation, 1 by Glicks or Swan pub and the other by Community Association. Asking for 2 units in cabinets with locks. Alan to find out if locks are reprogrammable. Derek Harrison is asking for volunteers to train on how to use defibrillators at Wickford Community Centre. He will hopefully become a trainer to train others in smaller groups.

Everyone is encouraged by the success of the scheme.

65/06 Flu clinic

Thank-you to all those who have offered help and cakes. Everything now bought but milk which will be bought on the day. Patient Partner posters to be put up in the hall.

65/07 Patient Partner

Almost ready to go. Some minor problems but basically user friendly. When checking details needs something to show that patient has not been cut off.

65/08 In house Television

Mike is still looking into this.

65/09 A.O.B.

65/09.01 Surgery booklet: - 150 new done and given to practice but needs updating again. Will only do a few at a time as information changes.

65/09.02 Tony concerned as he has read that oncology may go to Colchester and it is a long way to go for treatment. John to pass this up to CCG.

65/09.03 Concern that Franklyns Way is not being adequately stocked so that supplies not there when needed. To be brought up at next meeting when representative from the practice present.

65/09.04 Should the minutes of each meeting go onto the notice board? Felt that no-one reads the notices on the board just inside the entrance and should we use the one further along the corridor. To be brought up at next meeting.

65/09.04 Colleen asked us to conduct patient questionnaire at Flu clinic. Discussed and decided we could not do this as there was not sufficient help there and we did not yet know enough about the patient partner system if we were asked. John to tell Colleen.

Signed as a true copy of the meeting:

Chair