

Robert Frew Patient Partnership Group
Minutes of 71st Meeting Held 16th May 2016
at The Robert Frew Medical Centre

Present

Lesley Cogan	Chair
Jacqueline Coleman	Vice Chair
Alan Ursell	Treasurer
Jean Ursell	Secretary

John Langley, Dr Ogunsanya, Janet Whitaker, Ally Whyte, Lesley Baldry.

The meeting commenced at 6.45pm.

72/01 Apologies.

Apologies were received from Tony Burr.

72/02 Minutes from last meeting and matters arising.

The minutes were accepted as a true record and signed accordingly.

72/03 CCG locality managers Lynne Powell & Viv Clements.

Did not attend even though they had asked to be included in the meeting. Sent an apology and asked to be informed of next PPG when they hope to attend.

72/04 Wickford housing developments and Wickford plan.

No further information to report although there is now more press exposure.

72/05 Report from SEMC Locality Patient Group meeting

There is to be a meeting on the 7th June to thrash out the terms of reference for the new group, the SEMC PEG. The meeting will be from 3.30 till 5.30 and a letter has been received saying all PPG members are welcome to attend. John will be asking what is the CCGs concept of patient involvement. There has been a lot of patient involvement in the contracts for patient transport tender.

72/06 Defibrillator.

Further training has started. Have met with the manufacturer who have partly agreed that the unit was faulty. We will be getting a second one at some point. The first one will be put back into the cabinet and it was decided that it was not a good idea to put a dummy one into the cabinet due to liability risks. A sign is to be put up saying that one has been stolen.

72/07 Patient Partner.

Nothing to report. The phones went down with a knock on effect. Ally to look into why some of the Doctors are not coming up on the on-line appointment system.

72/08 Officer elections for 2016/2017 in July

Anyone interested in standing for the posts please e-mail Jean.

72/09 A.O.B.

72/09.01 The abuse of the receptionists seems to be reducing. The use of CCTV to be raised at the next partners meeting. 2 new staff will be starting but 1 is leaving.

72/09.02 Ally asked for help with the survey if not the doctors will hand them out. The PPG still think that the survey is too long but will help if required.

72/09.03 Concern raised over the siting of the mammogram vehicle at Barleylands and the problem of transport to it.

Signed as a true copy of the meeting:

Chair