

AGENDA
North Southall Network Patient Participation Group

11th March 2015 6.00-7.30pm
Greenford Hall, Ruislip Road, Greenford, Middlesex, UB6 9QN

Background:

The purpose of this meeting is to bring together network leads and PPG chairs / representatives to provide the opportunity to discuss the development of a patient participation group at the network level. This will be the first meeting of its kind and it will be facilitated by Healthwatch Ealing. The development of a network-level PPG is also part of the requirements on practices set out in the CCG's Local Improvement Scheme.

1.	Welcome, introductions and apologies	Mo Alzarrad (Network lead)	10 mins
2.	Setting the context: <ul style="list-style-type: none"> The purpose of the meeting Why we need to think about patient participation at network level The difference between patient participation at practice and network levels How Healthwatch can support this process 	Suzanne Lyn-Cook (Healthwatch Ealing) and Jill Downey (Ealing CCG)	15 mins
3.	How can a PPG work for this network? <ul style="list-style-type: none"> PPG as a commissioning tool – monitoring, quality assuring Capturing patient experience of secondary care and other commissioned services How the network PPG can feed into and influence the CCG five-year plan and commissioning intentions Specific areas of interest for the network e.g. representation of the whole community, improving communications between practices and patients, surveying patients 	All – for discussion	45 mins
4.	Sustaining a network PPG: <ul style="list-style-type: none"> Structure and function of a network PPG PPG leadership – the need for chairs' training, capacity building and development How can we ensure full population participation? What ongoing support and resources are needed? 	All – for discussion	20 mins
5.	Proposed next steps: <ul style="list-style-type: none"> Follow-up network PPG meeting in June / July A borough-wide meeting on future commissioning intentions for PPG chairs in October 	Suzanne Lyn-Cook	20 mins
6.	AOB		10 mins