



St George's Medical Centre

PATIENT PARTICIPATION GROUP

What is a patient Participation?

The patient participation group (PPG) has been recently formed and comprises of patients of the surgery who wish to work together with the staff and doctors to help them to meet the needs of their patients, improve services and to share an understanding of issues and opportunities.

Explanation:

The aim of the group is for a selection of patients and practice staff to meet voluntarily at regular intervals to decide ways of making a positive contribution to the services and facilities offered by the practice.

The group is not a forum to discuss the medical needs/concerns of individuals.

The group is also a place where policies could be explained or where general NHS funding issues could be clarified.

Objectives:

- To develop a communication between patients and the practice.
- To explore new service requirements.

Purpose of the Patient Participation Group:

- To give practice staff and patients the opportunity to discuss topics of mutual interest in their practice.
- To provide the means for patients to make positive suggestions to the practice about healthcare.
- To encourage health education activities within the practice.
- To develop self help projects to meet the needs of fellow patients.
- To act as a representative group that can be called upon to influence the local provision of Health and Social Care.

No special skills are required – just some time and an interest in fellow patients.

HOW CAN YOU HELP?

Voluntary Activities - Prescription Service for the Household, Interpreting Service for patients, possibly establishing a Carers Group' possibly establishing local Translators.

Information - Communications between patients and surgery staff, Contributions to the information to update on website.

Representation for Local Healthcare - Acting as a representative group that can be called upon to influence the local provision of health and social care.

Health Promotion – healthy walks, cycle training

If you have any suggestions you can contact the St George's PPG via email
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