
Table 3: Summary of the report questions

18-May-2007

Practice 47: Streatfield Practice**No. Patients Surveyed 189**

Note: Blank responses are not shown below therefore % of responses may not total 100% and the number of responses may not equal No. Patients Surveyed.

<u>Report Questions</u>	Number of responses	% of responses
Q1a: In the past 12 months, how many times have you seen a doctor from this practice?		
None	10	5%
1 - 2 times	41	22%
3 - 4 times	59	31%
5 - 6 times	45	24%
7 or more	32	17%
Q3b: What additional hours would you like the practice to open?		
Early morning	24	13%
Lunch times	10	5%
Evenings	55	29%
Weekends	68	36%
None, satisfied	57	30%
Q4a: When you want to see a particular doctor how quickly do you get to see that doctor?		
Same day	85	45%
Next working day	18	10%
Within 2 working days	24	13%
Within 3 working days	10	5%
Within 4 working days	7	4%
5 or more working days	20	11%
Does not apply	18	10%
Q5a: When you want to see ANY doctor, how quickly do you get seen?		
Same day	120	63%
Next working day	31	16%
Within 2 working days	17	9%
Within 3 working days	2	1%
Within 4 working days	3	2%
5 or more working days	3	2%
Does not apply	8	4%

** % values may add up to greater than 100% as more than one tick box may have been selected.*



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<u>Report Questions</u>	Number of responses	% of responses
Q6: If you need to see a GP URGENTLY, can you normally get seen on the same day?		
Yes	114	60%
No	27	14%
Don't know / never needed	44	23%
Q7a: How long do you usually have to wait at the practice for your consultations to begin?		
5 minutes or less	23	12%
5-10 minutes	74	39%
11-20 minutes	70	37%
21-30 minutes	9	5%
More than 30 minutes	10	5%
Q9a: How often do you see your USUAL doctor?		
Always	11	6%
Almost Always	45	24%
A lot of the time	27	14%
Some of the time	57	30%
Almost Never	12	6%
Never	6	3%

