
Table 3: Summary of the report questions

19-Oct-2007

*Practice 47: Streatfield Surgery**No. Patients Surveyed 190*

Note: Blank responses are not shown below therefore % of responses may not total 100% and the number of responses may not equal No. Patients Surveyed.

Report Questions

	Number of responses	% of responses
Q1a: In the past 12 months, how many times have you seen a doctor from this practice?		
None	2	1%
1 - 2 times	46	24%
3 - 4 times	63	33%
5 - 6 times	37	19%
7 or more	41	22%
Q3b: What additional hours would you like the practice to open?		
Early morning	18	9%
Lunch times	17	9%
Evenings	52	27%
Weekends	74	39%
None, satisfied	46	24%
* % values may add up to greater than 100% as more than one tick box may have been selected.		
Q4a: When you want to see a particular doctor how quickly do you get to see that doctor?		
Same day	93	49%
Next working day	24	13%
Within 2 working days	17	9%
Within 3 working days	12	6%
Within 4 working days	9	5%
5 or more working days	10	5%
Does not apply	19	10%
Q5a: When you want to see ANY doctor, how quickly do you get seen?		
Same day	125	66%
Next working day	30	16%
Within 2 working days	14	7%
Within 3 working days	2	1%
Within 4 working days	0	0%
5 or more working days	1	1%
Does not apply	10	5%



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	Number of responses	% of responses
Q6: If you need to see a GP URGENTLY, can you normally get seen on the same day?		
Yes	119	63%
No	20	11%
Don't know / never needed	42	22%
Q7a: How long do you usually have to wait at the practice for your consultations to begin?		
5 minutes or less	17	9%
5-10 minutes	84	44%
11-20 minutes	62	33%
21-30 minutes	15	8%
More than 30 minutes	5	3%
Q9a: How often do you see your USUAL doctor?		
Always	11	6%
Almost Always	31	16%
A lot of the time	30	16%
Some of the time	61	32%
Almost Never	14	7%
Never	6	3%



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