



East Suffolk and
North Essex
NHS Foundation Trust

Join the Ipswich Hospital Patient Portal



Wherever
you are

See your appointment letters and information online

From November, we will invite Ipswich Hospital patients to join our Patient Portal. You will need to be over 18 to join.

The Patient Portal will show your appointment letters and information about appointments online. Signing up is a short and secure sign-up process. You can even choose to go paperless and switch off postal appointment letters.

You will be sent a text message when your next appointment is booked.

The message will invite you to join our Patient Portal by clicking a link from your phone or other device. The link is specific to you and linked to your individual NHS number.

No invitation?

Please make sure that we have a mobile phone number for you on our system.

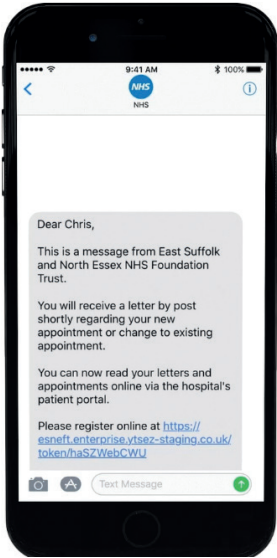
There are some areas that are not yet using the Patient Portal but we expect all areas to be available soon.

You can also sign up at <http://bit.ly/ESNEFTPortal>

You will need your NHS number and a mobile phone registered with us to be able to set up an account in this way.

Why join the Patient Portal?

We know keeping on top of appointments can be difficult. We have designed the Patient Portal to:



- give you more control by providing access to information about your appointments
- reduce the chance of lost letters and confusion about appointment dates and times
- show information online anytime anywhere wherever you are
- offer you a choice of ways to receive information from the hospital.

The Patient Portal will not show information about appointments you have had in the past.



Future developments

We plan to develop the Patient Portal. You will see new features added over time such as:

- changing your details
- requesting changes to appointments
- communication with our doctors, nurses and therapists.

The Patient Portal will launch for patients at Colchester Hospital in early 2020.

esneft.nhs.uk/patientportal

Issued by:
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[Ipswich Hospital](https://www.esneft.nhs.uk), Heath Road, Ipswich IP4 5PD
www.esneft.nhs.uk



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